



IMPORTANT SAFETY RECALL

2004-2006 B-Series - Mis-Installed Air Bag Inflator After Takata Safety Recall 6423L - NHTSA Campaign Number 23V-837

February 2024

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004-2006 B-Series Trucks, produced from May 22, 2003 through May 2, 2006. If you received this notice, your vehicle is included in this recall.

What is the problem?

The replacement frontal passenger air bag inflator may have been installed in the incorrect orientation during the previous Takata recall repair (NHTSA 17V-806/Mazda 1817L or NHTSA 18V-039/Mazda 2318A). The recall repair instructions may not have been followed properly, causing the inflator to be mis-installed. In the event of a crash involving deployment of the frontal passenger air bag, if the replacement passenger frontal air bag inflator is mis-installed in the incorrect orientation, the air bag may not deploy as intended, increasing the risk of injury.

What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will inspect the passenger side frontal air bag inflator orientation. If needed, the existing inflator will be re-installed in the correct position. However, if your vehicle has not yet been repaired under the previous recall (NHTSA 17V-806/Mazda 1817L or NHTSA 18V-039/Mazda 2318A), your Mazda dealer will replace the airbag inflator under the campaign which applies to your vehicle. The repair will be performed free of charge and at no cost to you.

How long will it take?

It will take approximately 45 minutes to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

In the USA, to locate your nearest Mazda dealer, visit our website www.mazdausa.com/owners

or make an appointment on the MyMazda App. If you cannot locate a dealer, please contact our Customer Experience Center at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: www.mazdapr.com or call (787) 620-7546, Saipan: www.carssaipan.com or call (670) 322-7133, Guam: www.carsguam.com or call (671) 648-2277.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, in the USA, visit our website www.mazdausa.com/owners, or call our Customer Experience Center at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: www.mazdapr.com, or call (787) 620-7546, Saipan: www.carssaipan.com, or call (670) 322-7133, Guam: www.carsguam.com, or call (671) 648-2277.

Important Information

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also make an appointment for repairs or sign up for recall notifications in the MyMazda app on your smartphone. Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español. **En Puerto Rico, ingresa a www.mazdapr.com o llama a Servicio al Cliente al 787-620-7546.***