

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 23V834
CANADA RECALL: N/A
FR ID: 79-1711

- Integrity
- Safety
- Quality
- Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2024 XLR Toy Hauler recreational vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS)* number 108, "Lamps, reflective devices and associated equipment". Additionally, this non-compliance fails to meet the requirements of *Canadian Motor Vehicle Safety Regulations (CMVSS)* number 108 "Lamps, reflective devices and associated equipment". This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

WHAT IS THE DEFECT/NONCOMPLIANCE?

The taillamps may be insufficiently reflective and do not meet FMVSS 108 Requirements.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

An approaching vehicle from the rear may not get the proper indication of conspicuity from the suspect vehicle, and increasing the risk of a crash. Additionally, the taillamps do not meet FMVSS 108.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?

The remedy for this recall is included with this notification. Forest River has notified dealerships of this recall and have provided them with remedy instructions to install these reflector stickers if you are uncomfortable installing them yourself. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. If you decide to take the vehicle to a dealership, please make sure to take the enclosed reflectors with you. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?

The reflector stickers are included with this notification.

Reflector Installation:

STEP 1: Locate the taillamps on the rear of the vehicle.

STEP 2: Clean the area directly below taillamps with isopropyl alcohol (an area of 6" x 6");

STEP 3: Apply the red reflex reflector directly below the taillamps, firmly press into place. Ensure there are not any bubbles in the reflex sticker.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .25 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

XLR Toy Haulers
Forest River, Inc.
Attn: WARRANTY MANAGER
2421 Century Dr.
Goshen, IN 46528

What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

| CONTACT | PHONE |
|----------------------|----------------|
| XLR CUSTOMER SERVICE | (574) 642-0432 |

If you are still having difficulty getting your vehicle repaired in a reasonable amount of time or without charge, you may write to the following address:

For US Owners Please Contact:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search;
Recall ID: 23V834

Sincerely,
Forest River, Inc.
Office of Corporate Compliance