

IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below

RE: Safety Recall - Auxiliary Switch Package Relay

Model Year / Vehicle Affected: 2024 INEOS GRENADIER

National Highway Traffic Safety Administration Recall No: 23V828 / MFR Recall No. 23201

Dear Grenadier Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INEOS AUTOMOTIVE has decided that a defect, which relates to motor vehicle safety, may exist in certain MY 2024 GRENADIER vehicles equipped with the optional auxiliary switch package relay.

What is the issue?

On the affected vehicles, the relay control wire may have become trapped under the relay power cable connection nut during assembly. This could compromise the insulation of the relay control wire.

What is the risk?

If the relay control wire insulation becomes compromised, an electrical short circuit could occur, increasing the risk of a thermal event or a fire.

What will INEOS and Your Dealer do?

Your INEOS Dealer will inspect the wiring harness and if the relay control wire is trapped or is being clamped, the INEOS Dealer will reroute the cable and repair or replace any damaged control wire sections. The repair will be provided free of charge. The inspection should take approximately 45 minutes to complete. However, due to scheduling, your INEOS Dealer may require your vehicle for longer. Your INEOS Dealer should be able to provide a more accurate repair estimate.

What should you do?

If your vehicle had been inspected for this condition prior to receiving this notice, please disregard this communication.

If not, please contact your local authorized INEOS Dealer to schedule your free inspection as soon as possible.

To find your nearest authorized INEOS dealer, visit
<https://ineosgrenadier.com/en/us/find-a-dealer>

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your nearest authorized INEOS Dealer or Customer Service at **1-833-494-4748**

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.NHTSA.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may contact Customer Services at **1-833-494-4748** for more information regarding prior repair reimbursement requirements.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

You may contact Customer Services at **1-833-494-4748** for assistance updating a change of ownership.

We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

- INEOS Automotive Americas, LLC