

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA Recall 23V-814

This notice applies to your vehicle, [VIN].

Dear INFINITI QX60 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2022 - 2024 INFINITI QX60 vehicles. Our records indicate that you own or lease the INFINITI vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

The Adaptive Front-Light System (AFS) function on your vehicle was inadvertently configured using an incorrect tilt value. As a result, the AFS system adjusts the headlamp aim to the greatest downward angle when the vehicle speed is greater than 81 mph and the headlamps are set to "AUTO" mode. In this condition, the driver may experience reduced visibility, increasing the risk of a crash.

What Nissan Will Do Qué Hará Nissan

Your INFINITI retailer will reconfigure the Intelligent Power Distribution Module (IPDM) settings to the correct AFS parameter. This service, which is conducted at no charge to you for parts and labor, could take up to half (0.5) an hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Please contact your INFINITI retailer to schedule an appointment to have your vehicle remedied at your earliest convenience. For your convenience, bring this notice with you when you keep your service appointment. Until the recall repair is completed, customers should avoid using the headlight "AUTO" mode while driving at speeds over 81 mph.

Comuníquese con su distribuidor INFINITI para programar una cita para reparar su vehículo lo antes posible. Para su comodidad, traiga este aviso cuando asista a su cita de servicio. Hasta que se complete la reparación del retiro del mercado, los clientes deben evitar usar el modo "AUTO" de los faros mientras conducen a velocidades superiores a 81 mph.



For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=PC994>.

Para obtener más información sobre el retiro (recall), por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=PC994>.

If the retailer fails to, or is unable to make the necessary repairs within a reasonable time or free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.