

# IMPORTANT SAFETY RECALL

[REDACTED]

## URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you.

January 22, 2023

### This notice applies to your vehicle:

WPOAD2A83R [REDACTED]

Certain 2023 to 2024 Porsche 718 Boxster and Cayman Vehicles  
Porsche Recall APB4 / NHTSA ID 23V-815

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 to 2024 Porsche 718 Boxster and Cayman vehicles.

#### What is the issue?

Porsche recently determined that in certain Porsche 718 Boxster and Cayman vehicles, the angle of the rear spoiler is out of specification when deployed. This could reduce the visibility of the Center High Mounted Stop Lamp (CHMSL) to other drivers, and could also affect the driving dynamics of the vehicle, both of which could increase the risk of a crash.

#### What will Porsche do?

To remedy this issue, Porsche will recalibrate the rear spoiler control unit in your vehicle. This update will be performed FREE OF CHARGE to you. The update should take about an hour to complete, but, it may be necessary to make your vehicle available to your dealer for a longer period of time. Alternate transportation will be arranged, free of charge, if necessary.

#### What should you do?

Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche dealer, visit:  
<https://www.porsche.com/usa/dealersearch/>

#### This is an important Safety Recall.

This recall will be carried out at no expense to you. For more information, please contact customer support as instructed below.

**What if you are not the owner or operator of this vehicle?**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

**Can we assist you further?**

If you require any assistance or have any questions, please call 1-800-PORSCHE or email [customersupport@porsche.com](mailto:customersupport@porsche.com).

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
Porsche Cars North America, Inc.