

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 23V796

[Salutation and Name]
[Address 1]
[City]
[State/Province]
[ZIP/Postal Code]
[Country of Residence]

[Date]

Dear [Salutation and Name]

This notice applies to your vehicle with the following Vehicle Identification Number (“VIN”):

[ENTER VIN]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

McLaren Automotive Inc. (**McLaren**) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 and 2024 McLaren Artura vehicles.

You will have previously received a letter from McLaren on this issue. McLaren is now in a position to launch the recall, and invite retailers and customers to make appointments to complete the remedial action.

WHAT IS THE ISSUE?

A defective pipe within the low pressure fuel pipe assembly can become disconnected, particularly during the engine start process. In the event the pipe becomes disconnected, there could be a fuel leak close to hot engine components, which could increase the risk of a fire.

WHAT MCLAREN WILL DO

McLaren will replace the low-pressure fuel pipe assembly with a new low-pressure fuel pipe assembly, **at no cost to you.**

In the meantime, you should not operate your vehicle in any powertrain mode, including the electric mode.

WHAT MCLAREN ASKS FROM YOU

Please contact your preferred McLaren retailer as soon as possible to schedule an appointment to have the recall completed on your vehicle. Details of your nearest McLaren retailer can be found by visiting the McLaren Automotive website - <https://retailers.mclaren.com/en>.

Your retailer will be aware of the recall that is required for your McLaren Artura, however, if possible, we recommend that you present this notification at the time of your scheduled appointment.

OTHER IMPORTANT INFORMATION

If you are not the owner of the vehicle identified above because, for example, the vehicle:

1. has been sold or transferred;
2. is being leased and driven by another party; or
3. is primarily driven by a party not residing at the same address as you,

please contact our Client Services team via email at client.services@mclaren.com, as a matter of urgency.

If you have any questions or require further assistance, please contact McLaren's Client Services department at 855-202-8815 or at clientservicesna@mclaren.com.

If you believe that McLaren has failed or is unable to remedy the defect without charge within a reasonable time, please contact us at the number shown above. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1 888 327 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have leased any of the above-referenced vehicles to another person, Federal regulations require you to send a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

We sincerely regret any inconvenience and concern this recall and remedial action may cause you. However, your safety is our highest priority, and we kindly ask for your cooperation in this matter.

Yours sincerely

Name

Job Title

McLaren Automotive Inc.