


6 December, 2023



Re: **Notice of Defect and Recall Campaign # 23V794**

IMPORTANT SAFETY RECALL

This notice applies to your Prestige trailer VIN 

Dear Prestige Customer;

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Prestige Trailer has decided that a defect which relates to motor vehicle safety exists in certain 2021 – 2024 Prestige AHV42-2 hopper bottom trailer(s).

Details are as follows:

- a. These trailers have tandem-axles and a double hopper bottom configuration for hauling grain. The chute gates on the bottom of each hopper are designed to be closed and locked shut after unloading and before travelling anywhere.
- b. However, if the vehicle is driven without the gates being locked, the open chute gate can vibrate past the stopper finger on the gate, thereby falling out of its track and onto the highway while in transit, increasing the risk of a crash.
- c. The chutes gates must be closed and locked before proceeding to travel with the trailer.
- d. The immediate measure to be taken is to educate the operator that the chute gates must be closed and locked shut before moving the trailer. Additionally, remedial corrective action for this deficiency is two-fold: add a decal to each opening/closing mechanism reminding the operator to close and lock the chute gates before moving

the trailer. Secondly, to install a more permanent stopper on each gate that more positively prevents these chute gates from coming out of their track.

- e. This remedial corrective action can be accomplished at no cost to you, the Owner, by taking the trailer to your dealer location for the update to be carried out. Or if you wish to carry out the update yourself, Prestige Trailers can provide the parts at no cost to you and will reimburse you for one labor hour of your time to carry out the work. Please contact Prestige Trailers directly if you wish to carry out the update yourself to arrange for parts shipment and reimbursement of labor costs.

Our point of contact here at Prestige Trailers will be Mr. Randall Siemens, Service & Warranty Manager for Prestige Trailers.

If you believe that Prestige Trailers or our dealer has failed to or is unable to remedy this defect at no cost to you, you may submit a complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington D.C. 20590

Or you may call them toll-free at the Vehicle Safety Hotline 1-888-327-4236

Or go to <http://www.safercar.gov>

If you are a lessor of a trailer covered under this Recall, you are required to send this notification to your lessee, by first class mail within 10 days of receipt of this notification.

We look forward to working with you to swiftly address this issue and get this corrective action in place.

Yours truly,
Prestige Trailers