



950 Interstate Hwy 30 E  
Mt. Pleasant, TX 75455-7711  
Phone 903-575-0300 OPT 0  
[recall@bigtextrailers.com](mailto:recall@bigtextrailers.com)

## IMPORTANT SAFETY RECALL NHTSA SAFETY RECALL NUMBER 23V-784

This notice applies to your motor vehicle equipment,

VIN [REDACTED]

\*\*\*\*\*AUTO\*\*ALL FOR AADC 170



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**DATE: January 12, 2024**

**Subject: Recall for Inspection and/or Replacement of Dexter Goodride ST200 ST235/80R16 LRE Tires**

Dear Big Tex Trailer Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, LLC (“Big Tex Trailers”), has decided that certain 2024 Big Tex Trailer Models fail to conform to Federal Vehicle Motor Safety Standard No. [119, “New pneumatic tires- other than passenger cars.”]. It has been determined that certain Goodride ST 200 tires, size ST235/80R16 LRE, Tire Identification Number (TIN) 1JU MR 2A2T, manufactured between week 1623 and 2523 and supplied by Dexter, have the potential for a loss of tire pressure resulting in loss of mobility of a trailer-in-tow, which increases the risk of a crash.

Your trailer has been identified as one that is included in this recall. You are advised **not to use the trailer under load and to immediately contact Big Tex Trailer Manufacturing, LLC, or one of its local authorized Big Tex Trailers dealers to schedule an inspection and/or replacement of your tires, (only performed if the inspection fails).** Please contact **Big Tex Trailers Warranty Team by phone at (903) 575-0300, or by email [recall@bigtextrailers.com](mailto:recall@bigtextrailers.com) immediately** to schedule the inspection.

The noncompliance issue will be remedied by your authorized Big Tex Trailers dealer or representative by inspecting the trailer to determine if it has one or more of the affected tires. If the inspection fails (i.e., found to be one of non-compliant tires), the dealer will replace them. The inspection will take approximately 30 minutes to perform and if the inspection fails, the tires will be replaced, which will take an additional 15 minutes, per tire, to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary inspection and potential tire replacement, **at no charge to you**, please do the following:

Call your local authorized Big Tex Trailers Dealer or contact Big Tex Trailers Manufacturing, LLC at (903) 575-0030, Opt. 0, or via email [recall@bigtextrailers.com](mailto:recall@bigtextrailers.com), for the location of your closest Big Tex Trailers dealer, or authorized representative, who will perform the inspection and potential replacement.



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You should call the same number if you have any problem obtaining the needed repair. **DO NOT USE THE TRAILER UNDER LOAD.**

If you had any of the affected tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex Trailers at **(903) 575-0300 Opt. 0**, or via email [recall@bigtextrailers.com](mailto:recall@bigtextrailers.com).

Upon completion of the necessary inspection and potential tire replacement, the dealer or Big Tex Trailers' authorized representative will notify Big Tex Trailers Manufacturing, LLC that your trailer has been inspected and if it required any replacement tires.

If you no longer own the subject trailer, please provide Big Tex Trailers with the new owner's information (if known), either by mail to the address listed above or via email [recall@bigtextrailers.com](mailto:recall@bigtextrailers.com). If the new owner information is unknown, simply notify Big Tex Trailers that you no longer own the subject trailer.

If you believe that Big Tex Trailers Manufacturing, LLC has failed or is unable to remedy the potential defect without charge within a reasonable time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

or call the toll free  
Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. Big Tex Trailers is conducting this recall to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,  
Big Tex Trailers Manufacturing, LLC