



2022 – 2023 Rivian R1S & R1T  
2023.42 OTA

NHTSA Recall No. 23V-783  
Rivian Recall No. FSAM-1331

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that a defect which relates to motor vehicle safety existed in certain model year 2022 – 2023 Rivian R1S and R1T vehicles. Our records show that you are the owner of a vehicle which used to be affected by this condition. **As your vehicle has been previously remedied for this defect, no action is required on your part.**

### What is the problem?

On the affected vehicles that installed over-the-air (OTA) software update 2023.42.0 on November 13, 2023, in-vehicle defroster system controls and functionality may have been temporarily unavailable during vehicle operation. Diminished windshield defrost performance may cause reduced visibility in certain conditions, increasing the risk of a crash.

### What will Rivian do?

Rivian implemented software update 2023.42.02, on November 15, 2023, that restored in-vehicle defroster system controls and functionality to affected vehicles. This update was installed on all affected vehicles by November 19, 2023.

### What should you do?

No action is required. Rivian has confirmed that your vehicle has already installed software update 2023.42.02, which remedied the condition. Information about this recall is listed on our website. <https://rivian.com/support/article/recall-information>

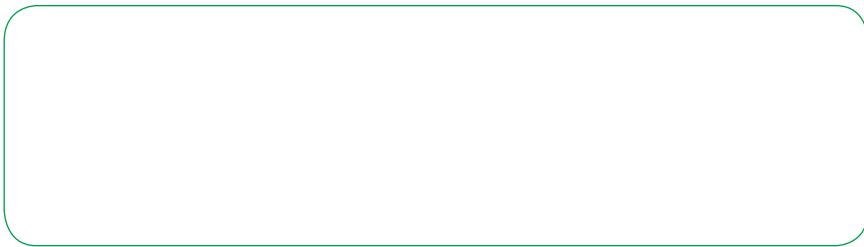


### Do you have other questions?

If you have further questions, please call Rivian Service Support at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit [www.safercar.gov](https://www.safercar.gov).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.