



R23CU

IMPORTANT SAFETY RECALL
NHTSA Number: 23V-778 (School Bus)
NHTSA Number: 23V-777 (Non-School Bus)

DATE: January 16, 2024

SUBJECT: R23CU: FMVSS (Noncompliance) Right Front Barrier

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided certain

- Model year 2015-2025 Blue Bird All American Rear Engine School Buses
 - Manufactured from August 14, 2014 through October 31, 2023
- Model year 2022 Blue Bird All American Rear Engine Non-School Bus
 - Manufactured on March 9, 2022

vehicles fail to conform to the Federal Motor Vehicle Safety Standard 222, "School Bus Passenger Seating and Crash Protection".

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

The installation of the front restraining barrier on the right-hand side behind the entrance door in certain All American Rear Engine buses may separate from the vehicle at any attachment point, when loaded, increasing the risk of injury. The barrier does not satisfy the requirements of the force/deflection curve set forth by the FMVSS 222 standard.

Blue Bird will conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

Blue Bird will notify the affected dealers and owners and will provide repair instructions and parts. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the Dealer or to the vehicle owner. Recall R23CU should be repaired, per R23CU Recall Instructions. You may request parts at campaignparts@blue-bird.com
Parts are currently available.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R23CU remedy procedure, installing longer bolt with rectangular washer and nut, is outlined below.**

- **Repair A: R23CU Repair**
 - **0.2 Hours (12 minutes)**



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Administering the Recall and Parts:

Blue Bird recommends you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed.

To locate an authorized dealer, search online at www.blue-bird.com/find-a-dealer. The Dealer can perform the repairs, or arrange for repairs to be performed by a service repair facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall. If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Recall Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility.

Recall R23CU should be repaired, per R23CU Recall Instructions. You may request parts at campaignparts@blue-bird.com. **Parts are currently available.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply sheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>