



Month Day, 2024

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN <XXXXXXXXXXXXXXXXXXXX>.

Dear Valued Xos Vehicle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Xos, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 Xos SV05 vehicles. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

Xos

3550 Tyburn St.
Los Angeles, CA 90065
www.xostrucks.com

2021-2022 Xos SV05

Electronic Parking Brake May Fail

NHTSA Recall No. 23V776
Xos Recall No. REC-004-23

What is the issue?

In certain 2021-2022 Xos SV05 vehicles the electronic parking brake may malfunction or fail to engage without warning to the driver.

What is the risk?

Electronic parking brake failure may result in a vehicle rollaway, increasing the risk of a crash.

What will Xos do?

Xos will inspect, and, as necessary, replace the electronic parking brake controller system and update the vehicle software, free of charge. The repair should take approximately 2.5 hours to complete.

What should you do?

The Xos Customer Experience team will contact you to schedule your inspection and repair as necessary. Please feel free to reach out to support@xostrucks.com or give us a call at 1-855-909-4407, if you have any questions. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please note that Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you have other questions?

If you have further questions, please call Xos Customer Experience at 1-855-909-4407. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Xos has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or visit [safercar.gov](https://www.safercar.gov).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.