

AIRSTREAM®

IMPORTANT SAFETY RECALL

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall:

NHTSA 23V-772/Transport Canada Recall 2023-616

Safety Advisory:

January 16, 2024

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has determined certain **2019-2024 model year Interstate 19, 2020-2024 model year Interstate 24, 2022-2024 model year Interstate 24X, 2024 model year Airstream Rangeline, and 2023-2024 model year Atlas** motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 110 "Tire Selection and Rims". As a result, Airstream is conducting a safety recall.

Reason for this recall

The affected **2019-2024 model year Interstate 19, 2020-2024 model year Interstate 24, 2022-2024 model year Interstate 24X, 2024 model year Airstream Rangeline, and 2023-2024 model year Atlas** motorhomes have incorrect information relating to the Federal Motor Vehicle Safety Standard No. 110 "Tire Selection and Rims" listed on the Federal Certification Label which can cause unintentional overloading, increasing the risk of a crash or property damage.

What we will do

Airstream will provide corrected labels to the affected customers. This will be done at no cost to the owner. The remedy should take approximately 10 minutes to perform.

What we need you to do

Please attach the corrected Federal Certification Label over the top of the existing label. The corrected Federal Certification Label and Tire Placard along with a how-to have been provided with this letter.

If you have any questions concerning this recall or if you need any assistance, please contact the Airstream Customer Service Department at support@airstream.com, or by phone at 877-596-6111 ext. 7401. If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the Airstream Customer Service Department.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

