



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



November 23, 2023

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#10438-1 NHTSA #23V766

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2023 & 2024 Wonder W24RTB, W24FTB & W24RL motorhomes manufactured between May 5, 2023 and October 18, 2023

Description of Defect:

The 120V wiring for the Truma air conditioner, is being routed through the roof aluminum framing. The wires may become worn from rubbing on the raw metal edge causing an arcing hazard. This could cause a small spark and cause a possible fire and bodily injury.

To Have This Modification Performed:

Please contact your closest Triple E RV dealer or approved RV service center to have this recall performed at no charge to you. Your dealer will install a grommet over the wiring and attach it to the aluminum framing. The time needed to perform the recall is approximately 20 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required. When the issue has been corrected sign the enclosed return form and email to recalls@tripleerv.com

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10438-1".

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

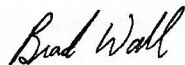
If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at recalls@tripleerv.com

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

- 1 – SOP12388 (Standard Operating Procedure)
- 1 – Grommet
- 2 – Self-tapping screws