



IMPORTANT SAFETY RECALL

This notice applies to your vehicle: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Recreational Vehicle Safety Recall Notice	
Safety Recall:	23V-765
Safety Advisory:	November 30, 2023

Dear [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newell Coach has decided that a defect which relates to motor vehicle safety exists on 2024 Newell Model P50 coaches, with coach numbers from 1789 through 1792. As a result, Newell Coach is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and satisfaction are of the utmost importance to us.

Reason for this recall There is an error with the installation of the low beam headlights. This is causing the low beam to illuminate too high into oncoming traffic which could lead to a crash, serious injury, or death.

What we will do We will rectify the issue to ensure compliance with proper headlight alignment, free of charge. This will consist of pulling the low beam headlight out of the bucket and adjusting the orientation of light in the bucket. Afterwards we will adjust the headlights to follow safety regulations.

What we need you to do You should contact your Newell service advisor to schedule an appointment at the service center in Miami, OK or to make arrangements for a qualified service center in the field convenient to your location. The repair should take approximately 6 hours. For repairs made in the field, Newell will supply the necessary parts and pay the service center or reimburse you. If you have questions concerning this recall or if you need any assistance, please contact the Newell Coach Warranty/Service Department by mail at 3900 North Main Street, Miami, OK 74354, or by phone at 1-888-363-9355. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Newell Coach by contacting the Newell Coach Warranty/Service Department.

If after contacting Newell Coach Customer Service, you are still not satisfied we have done our best to remedy this situation without charge and within a reasonable time, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Again, we apologize for any inconvenience this action may cause you. Your safety and satisfaction are our highest priority.

Thank you for your attention and cooperation in this matter.

Sincerely,
David Parkman
Quality Manager
Newell Coach

cc: National Highway Traffic Safety Administration (NHTSA)