



<p>Safety Recall: NHTSA # 23V-752 November 2023</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
 Address
 City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023-2024 Jayco White Hawk Travel Trailers.

<i>Reason for this recall</i>	A window may be incorrectly marked as an emergency exit. An incorrectly labeled window can prevent or delay an emergency evacuation, increasing the risk of injury.
<i>Recall Remedy</i>	Jayco dealers will replace the red handle and red screen knob at the window and remove the exit decal. This repair will be free of charge and will take approximately 15 minutes to complete.
<i>What we need you to do</i>	Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Towable Division