



***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 23E-080
Cummins Campaign #C2735

U.S Customer
 XXXX Street Address
 City, ST 12345-6789

L9N engine(s) eligible for Cummins Campaign # C2735

Engine Serial Number	Vehicle Model	Vehicle Identification Number (VIN)
99163021	520	3BPD [REDACTED]
99162483	520	3BPD [REDACTED]
99162527	520	3BPD [REDACTED]
99162516	520	3BPD [REDACTED]
99162505	520	3BPD [REDACTED]
99162494	520	3BPD [REDACTED]
99162539	520	3BPD [REDACTED]
99163850	520	3BPD [REDACTED]
99164541	520	3BPD [REDACTED]



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November 9, 2023

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain L9N engines that were manufactured between August 1, 2023, and September 14, 2023.

This notice applies to your L9N engine(s) listed in the enclosed engine table.

WHY IS A RECALL BEING CONDUCTED?

The subject engines may have been built with incorrect length flanged stud(s) attaching the rear lifting bracket to the cylinder head. The rear lifting bracket may detach from the cylinder head while the engine is being lifted, possibly causing the engine to swing or fall, potentially resulting in personal injury.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #C2735 "L9N Rear Lifting Bracket Hardware Mounting Safety Campaign" to correct this condition by inspecting and replacing the flanged stud in the rear lifting bracket arrangement with the correct length flanged stud.

Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.2 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises there are no drivability concerns with the safety defect identified. Should an engine need repairs requiring the lifting of the engine, and/or the bracket is visibly loose, immediately seek repairs.



If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner, please forward this notice to the new owner or provide the new owner's contact information to Cummins at cummins.campaign.administration@cummins.com so that we can notify them of this recall.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.