



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412
 800-322-2284
 sales@alexisfire.com
 AlexisFire.com

****IMPORTANT SAFETY RECALL****

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 23V748

November 21, 2023

Dear Alexis Fire Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alexis Fire Equipment has decided, based on information provided by Spartan Fire LLC, that a defect exists in certain model year 2021-2024, Gladiator, MetroStar, FC-94 model emergency response chassis cabs built between June 2022 and September 2023.

APPARATUS VIN: [REDACTED]

COMPONENT:

Spartan Fire 2022-2024, Gladiator, MetroStar, FC-94 model emergency response chassis cabs.

PROBLEM DESCRIPTION:

Potential delay in the park brake setting after the park brake valve is activated caused by a defect in the inversion valve utilized by Spartan Motors. The inversion valve was determined to be out of specification but Spartan Motors is still investigating the root cause.

CONSEQUENCE:

If the vehicle has a defective inversion valve, the park brake engagement may be intermittently delayed, not within 3 seconds and fail to comply with the requirements of the Federal Motor Vehicle Safety Standards (FMVSS) number 121 "Air Brake Systems". This may result in inadvertent vehicle movement and possible injury or crash.

REPAIR PROCEDURE & CUSTOMER ACTION:

We will work with you to contact your local dealer for facilitating the inspection and if your vehicle is found to have the defect, the replacement of the defective inversion valve. There is no cost to the vehicle owner for the recall remedy. The inspection and repair will take approximately 1 hour to complete. To find your nearest dealer, please visit www.alexisfire.com.





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WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS:

If you have any questions or concerns, please contact Alexis customer service at 800-322-2284. Or you can contact Spartan Fire LLC directly at 1-800-867-6478.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at www.alexisfire.com or by mail:

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If you no longer own the vehicle, contact Alexis Customer Assistance at 800-322-2284.

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Alexis Fire Equipment Company

