

**IMPORTANT SAFETY RECALL**

01/02/2024

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 23V-743

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2021 - 2023 Model S and Model X vehicles. Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

During vehicle servicing of certain vehicles to retrofit the vehicle with the alternate steering wheel per the customer's request, the service operator may have equipped a round steering wheel with a driver airbag variant designed for the yoke steering wheel airbag and a yoke steering wheel may have been equipped with a driver airbag variant designed for the round steering wheel. A steering wheel that is equipped with a driver airbag variant that is designed for another steering wheel variant may decrease airbag performance during deployment, which may increase the risk of injury during a collision.

**WHAT TESLA WILL DO**

At no cost to you, Tesla Service will inspect the driver airbag and replace if an incorrect driver airbag variant is identified.

**WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](http://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only twenty minutes and may be completed by Tesla Mobile Service where available.

If you have already had this repair completed on your vehicle, there is no further action that you need to take. You may confirm whether the repair has been completed by checking our online VIN look-up tool at <https://www.tesla.com/vin-recall-search>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC**