



IMPORTANT SAFETY RECALL

NHTSA Recall No. 23V742

November 10, 2023

[OWNER NAME]

[OWNER ADDRESS]

[OWNER CITY, STATE ZIP CODE]

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: [VIN]

MODEL: [Model]

SERIAL: [Serial Number]

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Certain 2024 model year Conquest, Independence, Trailmaster, Friendship, Ameri-lite Travel Trailers, model 177BH, manufactured by Gulf Stream Coach, Inc. ("Gulfstream") do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 110 – "Tire Selection."

Problem Description:

Incorrect Federal Certification Labels identify the tires as being ST205/75R14D with 3850 pounds GVWR at 75 PSI. The correct Federal Certification Label identifies the tires as being ST205/75R14C with 3850 pounds GVWR at 60 PSI.

Consequence:

The potential for improper inflation of the current tires exists if a trailer is labeled incorrectly. There is a potential risk of over inflation which could result in reduced traction and performance of the tires as well as cause uneven tire wear potentially resulting in poor handling and an increased risk of crash.

Remedy:

A replacement label is enclosed to replace the original label. To install, make sure the original label is removed from the vehicle, the area where the original label was installed should be clean and dry to promote adequate adhesion of the new replacement label. Remove the label backer exposing the adhesive backed label and put in place with applied pressure. **You may also contact your selling dealer or preferred repair facility to schedule a service appointment for completing this recall.**

Reimbursement for completing the recall will be managed through our Warranty and Service Department. For questions regarding reimbursement contact 1-800-289-8787 ext. 5208.

Once the recall has been completed, please complete and return the enclosed recall completion postcard. If you have changed your address, please provide your updated address on the card so we can update our records. You may also email completion information to: recalls@gulfstreamcoach.com.

What if you no longer own this vehicle:

If you no longer own this vehicle, please provide the contact information for the new owner: 1-800-289-8787 ext. 3029 or recalls@gulfstreamcoach.com. You may also complete and return the enclosed prepaid postcard.

If you are leasing the vehicle, you must forward this notice and any subsequent notices to the lessee within 10 business days.

Who should you contact if you have further questions or concerns?

For any questions regarding this Recall, please contact 1-800-289-8787 ext. 3029 or recalls@gulfstreamcoach.com.

If after having attempted to take advantage of this recall you believe that the service and repair that you have received through Gulf Stream Coach is unsatisfactory you may submit a complaint to the Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue SE, Washington, DC 20590, or call the Vehicle Safety Hotline (888) 327-4236, 800-424-9153 or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, but your safety is our first concern.

Sincerely,

Gulf Stream Coach, Inc.