

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 23V738  
CANADA RECALL: 2023-594  
FR ID: 320-1697

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel recreational vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS)* number 108, "Lamps, reflective devices and associated equipment". Additionally, this non-compliance fails to meet the requirements of Canadian *Motor Vehicle Safety Regulations (CMVSS)* number 108 "Lamps, reflective devices and associated equipment". This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

## **WHAT IS THE DEFECT/NONCOMPLIANCE?**

The driver and passenger side marker lamps (amber and red) fail to meet F/CMVSS 108 for lens reflectivity.

## **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet F/CMVSS 108.

## **WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?**

The remedy for this recall is included with this notification. Forest River has notified dealerships of this recall and have provided them with remedy instructions to install these reflector stickers if you are uncomfortable installing them yourself. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. If you decide to take the vehicle to a dealership, please make sure to take the enclosed reflectors with you. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

## **WHAT SHOULD YOU DO?**

Reflector Installation:

STEP 1: Locate the amber and red clearance lamps on the driver's side and passenger side on the lower metal skirt. Depending of the length, some vehicles may have two amber clearance lamps (one mid-ship);

STEP 2: Clean the area directly below the amber and red clearance lamps with isopropyl alcohol (an area of 6" x 6");

STEP 3: Apply the matching reflex reflectors to the clearance lamp directly below the appropriate clearance lamp and firmly press into place. Ensure there are not any bubbles in the reflex sticker. Ensure you apply the reflex reflectors - amber to amber and red to red;

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .20 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

# IMPORTANT SAFETY RECALL

## WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Adrenaline & Work and Play  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
PO Box 30  
Middlebury, IN 46540

## What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

## MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
Adrenaline and Work and Play Customer Service	(574) 825-6302

If you are still having difficulty getting your vehicle repaired in a reasonable amount of time or without charge, you may write to the following address:

### **For US Owners Please Contact:**

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit [www.safercar.gov](http://www.safercar.gov) and search;  
Recall ID: 23V738

### **For Canadian Owners Please Contact:**

Head of Recalls  
Motor Vehicle Safety Investigations Laboratory  
Transport Canada  
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (800) 333-0510  
Facsimile (819) 420-4292

Recall ID: 2023-594

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance