



***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 23E-080
Cummins Campaign #C2735

November 9, 2023

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain L9N engines that were manufactured between August 1, 2023, and September 14, 2023.

This notice applies to your L9N engine(s) listed in the enclosed engine table.

WHY IS A RECALL BEING CONDUCTED?

The subject engines may have been built with incorrect length flanged stud(s) attaching the rear lifting bracket to the cylinder head. The rear lifting bracket may detach from the cylinder head while the engine is being lifted, possibly causing the engine to swing or fall, potentially resulting in personal injury.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #C2735 "L9N Rear Lifting Bracket Hardware Mounting Safety Campaign" to correct this condition by inspecting and replacing the flanged stud in the rear lifting bracket arrangement with the correct length flanged stud.

Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.2 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises there are no drivability concerns with the safety defect identified. Should an engine need repairs requiring the lifting of the engine, and/or the bracket is visibly loose, immediately seek repairs.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner, please forward this notice to the new owner or provide the new owner's contact information to Cummins at cummins.campaign.administration@cummins.com so that we can notify them of this recall.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Cummins Inc.
Box 3005
Columbus, IN 47202-3005 USA
Mail Code: 40911
Phone: 1 800 CUMMINS
care.cummins.com



Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.

***** IMPORTANT SAFETY RECALL ***
TRANSPORT CANADA RECALL
Cummins Campaign #C2735**

November 9, 2023

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Cummins Inc. is conducting a recall involving certain L9N engines that were manufactured between August 1, 2023, and September 14, 2023. This notice applies to your L9N engine(s) listed on the enclosed table.



WHAT IS THE PROBLEM?

The subject engines may have been built with incorrect length flanged stud(s) attaching the rear lifting bracket to the cylinder head. The rear lifting bracket may detach from the cylinder head while the engine is being lifted, possibly causing the engine to swing or fall, potentially resulting in personal injury.

WHAT WILL CUMMINS DO?

Cummins has released field Campaign #C2735 "L9N Rear Lifting Bracket Hardware Mounting Safety Campaign" to correct this condition by inspecting and replacing the flanged stud in the rear lifting bracket arrangement with the correct length flanged stud.

This campaign is currently available at Cummins Distributors and Cummins-authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.2 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine(s). The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises you that there are no drivability concerns with the safety defect identified. Should an engine need repairs requiring the lifting of the engine, and/or the bracket is visibly seen to be loose, please contact a Cummins certified repair location.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner, please forward this notice to the new owner or provide the new owner's contact information to Cummins at cummins.campaign.administration@cummins.com so that we can notify them of this recall.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Vehicle lessors receiving this recall notice are required by law to forward a copy of this notice and any subsequent notices to the lessee within ten (10) days.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at care.cummins.com. For additional information about the recall, you may contact Transport Canada's Information Centre at 1-800-333-0510.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.



***** RÉCAL IMPORTANT SUR LA SÉCURITÉ *****
RAPPORT CANADA RAPPEL
Campagne Cummins #C2735

Le 9 novembre 2023

Cher client de Cummins,

Le présent avis vous est envoyé conformément aux exigences de la *Loi sur la sécurité automobile*.

La présente a pour but de vous informer que votre véhicule est susceptible d'avoir un défaut qui pourrait porter atteinte à la sécurité humaine.

Cummins Inc. procède à un rappel de certains moteurs L9N fabriqués entre le 1er août 2023 et le 14 septembre 2023. Le présent avis s'applique à votre ou vos moteurs L9N énumérés dans le tableau ci-joint.

QUEL EST LE PROBLÈME ?

Les moteurs en question peuvent avoir été construits avec des goujons à bride de longueur incorrecte qui fixent le support de levage arrière à la culasse. Le support de levage arrière peut se détacher de la culasse pendant que le moteur est soulevé, ce qui peut entraîner le basculement ou la chute du moteur, ce qui peut entraîner des blessures corporelles.

QUE FERA CUMMINS ?

Cummins a publié la campagne #C2735 « L9N Rear Lifting Brass Hardware Mounting Safety Campaign » pour corriger cette condition en inspectant et en remplaçant le goujon à bride du support de levage arrière par le goujon à bride de bonne longueur.

Cette campagne est actuellement offerte chez les distributeurs Cummins et les concessionnaires en garantie autorisés par Cummins. La réparation sera effectuée gratuitement (pièces et main-d'oeuvre) et la plupart des demandes nécessiteront environ 1,2 heure.

QUE DEVRIEZ -VOUS FAIRE ?

Communiquez avec le distributeur Cummins ou le concessionnaire autorisé en garantie le plus proche pour faire exécuter cette campagne sur votre ou vos moteurs. Le distributeur ou le concessionnaire travaillera avec vous pour fixer la meilleure date pour effectuer cette réparation.

Entre-temps, Cummins vous informe qu'il n'y a pas de problème de conduite en ce qui concerne le défaut de sécurité identifié. Si un moteur a besoin de réparations nécessitant le levage du moteur ou si le support est visiblement lâche, veuillez communiquer avec un centre de réparation certifié Cummins.

Si vous n'avez pas enregistré votre produit Cummins, veuillez remplir la carte d'enregistrement ci-jointe ou enregistrer votre produit à <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.



Si vous n'êtes plus le propriétaire, veuillez faire parvenir cet avis au nouveau propriétaire ou fournir les coordonnées du nouveau propriétaire à Cummins à cummins.campaign.administration@cummins.com afin que nous puissions l'aviser de ce rappel.

Si vous avez déjà payé pour que ce rappel soit effectué sur votre véhicule, vous pourriez être admissible à un remboursement. Veuillez communiquer avec Cummins Care au numéro ci-dessous pour obtenir de plus amples renseignements.

Les locateurs de véhicules qui reçoivent cet avis de rappel sont tenus par la loi de transmettre une copie du présent avis et de tout avis subséquent au locataire dans les dix (10) jours.

AVEC QUI DEVRIEZ-VOUS COMMUNIQUER SI VOUS AVEZ D'AUTRES QUESTIONS OU PRÉOCCUPATIONS ?

Si vous avez des questions ou des préoccupations au sujet de ce rappel, veuillez communiquer avec votre distributeur Cummins local ou votre concessionnaire autorisé sous garantie. Vous pouvez également communiquer avec Cummins Care au 1-800-CUMMINS (1-800-286-6467) ou visiter notre site Web à care.cummins.com. Pour obtenir de plus amples renseignements sur le rappel, veuillez communiquer avec le Centre d'information de Transports Canada au 1-800-333-0510.

Cummins prend cette mesure dans l'intérêt de la sécurité et de la satisfaction à l'égard de nos produits. Nous nous excusons de tout inconfort et vous remercions de l'attention que vous portez à cette question.

Sincèrement,

Administrateur de campagne
Cummins Inc.