



Triumph Motorcycles America Ltd.
 100 Hartsfield Centre Parkway
 Suite 200
 Atlanta, Georgia 30354

17 November 2023

! IMPORTANT SAFETY RECALL !

REAR BRAKE MASTER CYLINDER REPLACEMENT

Safety Recall: SRAN611
NHTSA Recall: 23V730

This notice applies to your motorcycle:

VIN: SMTXXXX
Model: (2020) Rocket 3 TFC
 (2020 – 2024) Rocket 3 GT & Rocket 3 R
 (2022) Rocket 3 GT Triple Black & Rocket 3 R Black

Dear [NAME]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles Ltd. has decided that a defect which relates to motor vehicle safety exists in your motorcycle, with the VIN shown above. Triumph is conducting a voluntary safety recall to address the condition.

The reason for this recall notice: Motorcycles within the affected VIN range that have been parked or stored for long periods of time may demonstrate noticeably increased rear brake pedal travel than that previously experienced prior to storage. In the event of an affected motorcycle being stored, the rear brake pedal must be depressed over a greater distance than prior to storage before the brake engages. Some motorcycles that are used regularly may also demonstrate smaller increases in brake pedal travel. Once engaged, rear brake performance is unaffected. Note: Front brakes are not affected and will remain fully functional.

On unrepaired affected motorcycles, where pre-ride safety checks have not been completed, this increased pedal travel can increase the risk of a crash.

Recommended daily pre-ride safety checks will warn the rider of any increase in brake pedal travel. Once repaired (as per NHTSA Recall 23V730, further issues will be prevented by adhering to the Triumph recommended service schedule and pre-ride safety check. See table below.

Operation Description	Odometer Reading in Miles (km) or Time Period, whichever comes first					
	Daily	First Service	Annual Service	Mileage Based Service		
		600 Mile (1,000 Km) or 6 Months	Year	10,000 Mile (16,000 Km) Service	20,000 Mile (32,000 Km) Service	30,000 Mile (48,000 Km) Service
Brakes						
Brake system – check operation	•	•	•	•	•	•
Brake pads – check wear levels	•	•	•	•	•	•
Brake fluid levels – check	•	•	•	•	•	•
Brake fluid – renew	Every 2 years, regardless of mileage					

What Triumph Motorcycles Ltd & your dealer will do: Triumph Motorcycles Ltd has authorized your dealer to replace the Rear Brake master Cylinder, free of charge to you including parts and labor. This repair should take around 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period.

What you must do to ensure your safety:

Please make an appointment with your authorized Triumph dealer to have this important remedy performed on your motorcycle as soon as possible. To find your nearest dealer, please visit <https://www.triumphmotorcycles.com/dealers/dealer-search>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help:

Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America at 1-678-854-2010.

If you previously paid to have this recall performed on your motorcycle, you may be eligible for reimbursement. Please contact Triumph Motorcycles at 1-678-854-2010 for more information, including eligibility requirements.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd, fails or is unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the motorcycle listed above, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologise for any inconvenience this may cause you. However, we have taken this course of action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.

Sincerely,

Triumph Motorcycles America Ltd.