



A **PACCAR** COMPANY

Customer Service Department  
Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



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# IMPORTANT SAFETY RECALL



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**RECALL NOTICE**

Subject: Safety Recall 23KWK: T660/T800/W900 Seatbelt Intermediate Connecting Point (ICP) Bar Spacer

March 13, 2024

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 23KWK: T660/T800/W900 Seatbelt Intermediate Connecting Point (ICP) Bar Spacer  
NHTSA Recall Number 23V717  
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2018 through 2024 T660/T800/W900 trucks built from 03/17/2017 through 03/10/2023 equipped with Sears Atlas 70 or 80 series seats.

An additional spacer was included in the joint connecting the seat structure to the seatbelt tether and buckle on certain seats. This additional spacer results in an increased moment arm on the seat structure, which increases the load on the joint. A failed Intermediate Connecting Point (ICP) bar may allow the seatbelt to slip when fully loaded by the weight of the seat occupant during a severe collision, which may increase the risk of injury.

Kenworth has initiated a recall to remedy the defect. Parts and repair procedures are now available. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair may take up to **1 hour** of labor depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

<b>The problem is...</b>	<b>A failed ICP bar caused by the added seatbelt spacer may allow the seatbelt to slip when fully loaded by the weight of the seat occupant during a severe collision, which may increase the risk of injury.</b>
<b>What your dealer will do...</b>	<b>Dealers will remove the additional seatbelt spacer, replace the bolt with a new shorter bolt and re-torque the joint.</b>
<b>What you must do ...</b>	<b>Contact your Kenworth Dealer to schedule an appointment for repair</b>

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) with the bulletin number in the subject line  
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department  
or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



Annick Hollingsworth  
Director of Service Platforms  
Kenworth Truck Company