



1826 Leer Dr
Elkhart, IN 46514
574.522.4878

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, WDAPF1CD5JP640816

NHTSA Recall No. **23v - 712/Midwest Recall No. 10231**

11/17/2023

Dear Sir or Madam,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Midwest Automotive Designs, hereinafter Midwest, has decided that a defect, which relates to motor vehicle safety, exists in certain Midwest vehicles built on Mercedes Super Single Chassis.

WHY DOES MY VEHICLE NEED REPAIRS?

Based on an internal investigation we conducted regarding wheel failures on the Mercedes-Benz Super Single chassis, we found that the 18" and 16" alloy wheels used on the rear axle of the Super Single chassis could crack causing loss of control, and increasing risk of crash. During our investigation, we found that the 18" and 16" alloy wheels are not properly rated for the rear axle. There is currently no known warning to failure.

WHAT WILL YOUR DEALER DO?

Midwest will authorize removal of the alloy wheels to replace with the OEM Steel Wheels and hubcaps to return the wheels to OEM specifications, free of charge. The repair should take approximately 3 hours to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

WHAT SHOULD YOU DO?

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, send an email to madservicebulletin@revgroup.com.



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WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please send an email to MADservicebulletin@revgroup.com.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts and invoices to MADservicebulletin@revgroup.com for review.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, complete the attached Change of Ownership card and email it to MADservicebulletin@revgroup.com.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Nicolas Hajicek
Customer Service Manager
Midwest Automotive Designs