

PETERBILT MOTORS COMPANY A PACCAR COMPANY 1700 WOODBROOK STREET DENTON, TEXAS 76205-7864 940-591-4000

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance With Federal Law



U.S. Department of Transportation

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**IMPORTANT SAFETY RECALL** 

T1 P1 0002

23PBJ

Safety Recall Notice: 23PBJ

## **IMPORTANT SAFETY RECALL**

Subject: Safety Recall 23PBJ: 536/537/548/567 Delayed Trailer Brake Release NHTSA Recall Number: 23V-661 EXPIRATION DATE: NONE This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain model year 2020-2024 536, 537, 548 and 567 vehicles built from 07/31/2019 through 09/08/2023 that are equipped with 2.1m medium duty end of frame trailer connections, tractor protection valves and connecting hoses. Affected vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121, "Air Brake Systems".

The timing of the trailer brake release may be delayed which can create instability to the trailer and increase the risk of a crash. Truck and Trailer brake application timing is not affected, nor is truck brake performance affected.

What is the problem?	The timing of the trailer brake release may be delayed.
What will your dealer do?	Dealers will replace the fittings on the tractor protection valve, trailer modulator valve, foot valve and the hose between them.
What should you do?	Contact your dealer immediately to schedule an appointment.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at <u>www.Peterbilt.com</u> or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 2 hours of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at <u>PB.Tech.Pubs.Dept@paccar.com</u>.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to <u>PBDiv.Warranty.Docs@paccar.com</u>.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby Director of Customer Experience Peterbilt Motors Company





Our records indicate that these vehicles are affected by 23PBJ and are owned by