



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 23V-650  
Hyundai Recall Number: 250

## IMPORTANT SAFETY RECALL

### Rear Seat Belt Assemblies

This notice applies to your 2024 Hyundai Kona vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

#### This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could increase the risk of injury in a crash.
- To learn more about this safety recall, including the remedy repair, how to best schedule your appointment and reimbursement requests, please visit:

[www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that **certain 2024 model year Kona vehicles** fail to conform to Federal Motor Vehicle Safety Standards (“FMVSS”) number 208, “Occupant Crash Protection,” and FMVSS number 209, “Seat Belt Assemblies.” Hyundai is initiating Safety Recall 250 to repair a condition involving the **Rear Seat Belt Assemblies** on these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

#### What is the problem?

The rear left-hand and right-hand seat belt assemblies may have been installed improperly, inhibiting proper extension of the seat belt webbing. A seat belt that does not operate properly could increase the risk of injury to the occupant(s) during a crash.

#### What will Hyundai do?

Your Hyundai dealer will inspect the rear seat belt retractors and replace, if necessary. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

**Please contact your nearest Hyundai dealer to schedule this procedure.**

The actual time required to perform this procedure on your vehicle will take less than one hour, however, your vehicle may be needed longer if both rear seat belt retractors require replacement. To schedule an appointment with your preferred Hyundai Dealer:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button
3. Click the “Schedule Appointment” button and follow the onscreen prompts

#### Additional information

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

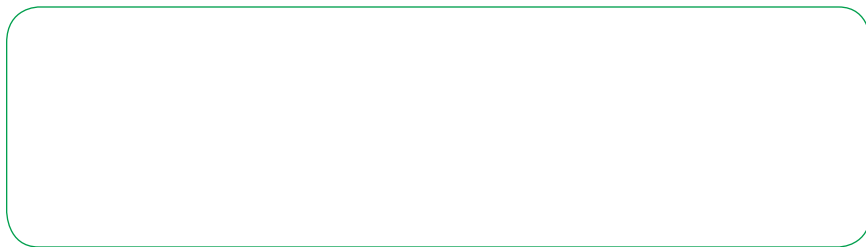
Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit

You can also call to obtain additional information at **1-855-371-9460**.

### No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.