



## IMPORTANT SAFETY RECALL

**NHTSA Safety Recall 23V-637**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2020-2022 model year Winnebago Minnie Winnie / Spirit motorhomes  
2020-2022 model year Winnebago View / Navion motorhomes  
2022 model year Winnebago Ekko motorhomes  
2020-2021 model year Winnebago Vita / Porto motorhomes

Our records indicate that you have purchased a vehicle with the serial number which appears above. These motor homes were manufactured:

09/28/2018 – 07/27/2021 Winnebago Minnie Winnie / Spirit motorhomes  
03/02/2019 – 07/30/2021 Winnebago View / Navion motorhomes  
03/18/2021 – 07/29/2021 Winnebago Ekko motorhomes  
10/31/2018 – 06/28/2021 Winnebago Vita / Porto motorhomes

An incorrect hitch label was installed on the affected vehicles. An incorrect hitch label could lead to incorrect loading of the vehicle, increasing the risk of a crash.

### **WHAT WE WILL DO**

Winnebago will coordinate sending the correct labels for installation on the affected units. This will be at no charge to you.

### **WHAT YOU SHOULD DO**

Follow the enclosed instructions for installation of the labels.

After the new labels are installed, please complete the enclosed pre-addressed, postage-paid postcard and mail to Winnebago Industries, Inc.

Should you be unable to install the new labels yourself, please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 30 minutes. Please allow time for the dealer to process your vehicle.



You can locate a Winnebago dealer by visiting <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also schedule an appointment at the Winnebago Factory service Center in Forest City, Iowa by calling 1-800-537-1885, menu option #3.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at [customercare@wgo.net](mailto:customercare@wgo.net) or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at [customercare@wgo.net](mailto:customercare@wgo.net) or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

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Winnebago Motorhomes  
Forest City, Iowa 50436

Enclosure