

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 23V-628

Dear Nissan Altima Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2019 Model Year Nissan Altima vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility". Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

Over time, the rear view camera harness connector in your vehicle may become damaged from harness movement and vibration during vehicle operation. If the rear view camera connector terminals become damaged, the backup camera display image could become blurry, distorted, multi-colored or blank screen. If this condition occurs, it may not comply with FMVSS 111 s.5.5 Rear Visibility. If the rear view image is not available, rearward visibility may be reduced, potentially increasing the risk of a crash. or injury to a person behind the vehicle.

What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will inspect the function of your vehicle's rear view camera. If your rear view camera harness is damaged, the dealer will replace the rear view camera and harness assembly. If not damaged, the dealer will apply protective tape and reroute the rearview camera harness to prevent the harness from being damaged. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Please contact your local Nissan dealer by scanning the QR code or following the link below to arrange an appointment to have your vehicle inspected and repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Comuníquese con su concesionario Nissan local escaneando el código QR o siguiendo el enlace a continuación para programar una cita para que su vehículo sea inspeccionado y reparado lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=R23C3>.

Para obtener más información sobre el retiro, visite
<https://nna.secure.force.com/recall?camp=R23C3>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your rear view camera replaced because the harness connector was damaged, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.