



901 Commerce Road • P.O. Box 524 www.MidwestFire.com Luverne, MN 56156 • 1.800.344.2059

IMPORTANT SAFETY RECALL

NHTSA RECALL NO. 23V624

This notice applies to your vehicle, VIN:

Dear Midwest Fire Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Midwest Fire has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2022-2023 All-Poly Series fire trucks manufactured October 1, 2021 to July 31, 2023. The affected vehicles are equipped with a split-shaft transmission and the Class1 Es-Key multiplex system. The Es-Key multiplex system needs to be reprogrammed from park brake power to always on power to the pump interlock module. Without this update, you may experience pump shifting issues. The inability to shift modes may delay emergency response, increasing the risk of injury.

Midwest Fire has initiated a recall to remedy the noncompliance free of charge. Please contact Midwest Fire to schedule the repair. Midwest Fire will send a USB to USB cable to do the reprogramming of the Class1 multiplex system at no charge to the customer. The customer will need to go to https://www.haleproducts.com/vehicle-electronics/supernode-ii#product_tabs_download, create an account with a username and password and then download the ES-KeyPro II Read Only Version 1.0.93 program and save to their desktop. Customer will then contact Midwest Fire who will login remotely and install the new program for them. The repair should take less than one hour to complete. This will be done at no charge to the affected customers.

If you believe there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

Any questions pertaining to this recall should be directed to Brett Jensen, Midwest Fire General Manager, Phone 1-800-344-2059, Brett@midwestfire.com.

Sincerely,

Sarah Atchison
President/CEO
Midwest Fire Equipment & Repair