This notice applies to your vehicle,

98A/NHTSA 23V-623

**LOGO** 

## **VEHICLE PICTURE**

### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
  Call your authorized Chrysler /
  Dodge / Jeep<sub>®</sub> / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

**QR Code** 

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

### **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall 98A.

# IMPORTANT SAFETY RECALL

### **PHEV Charging Cables**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2023-2024 model year (GG) Dodge Hornet] Plug-in Hybrid Electric Vehicles (PHEVs).

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

The 12 Volt (12V) battery positive cable on the Integrated Dual Charging Module (IDCM), as well as the two High Voltage (HV) connections with grounds may have been built with missing or an incorrectly torqued nut on your vehicle [1]. A loose 12V battery positive cable and/or high voltage connectors may result in a high resistance in the connection to the IDCM which may lead to a vehicle fire with the ignition on or off. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Customers are advised to not park these vehicles inside of buildings or structures, or near other vehicles until the vehicle has the repair completed.

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will inspect and tighten the IDCM cables. The estimated repair time is one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

### TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <u>www.fcarecallreimbursement.com</u> to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

<sup>[1]</sup> If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

<sup>[2]</sup> If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

<sup>[3]</sup> You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

This notice applies to your vehicle,

98A/NHTSA 23V-623

**LOGO** 

# **VEHICLE PICTURE**

### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
  Call your authorized Alfa Romeo
  dealership.
- 2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

**QR** Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

### **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall 98A.

# **IMPORTANT SAFETY RECALL**

### **PHEV Charging Cables**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2023-2024 model year (GC) Alfa Romeo Tonale] Plug-in Hybrid Electric Vehicles (PHEVs).

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

The 12 Volt (12V) battery positive cable on the Integrated Dual Charging Module (IDCM), as well as the two High Voltage (HV) connections with grounds may have been built with missing or an incorrectly torqued nut on your vehicle [1]. A loose 12V battery positive cable and/or high voltage connectors may result in a high resistance in the connection to the IDCM which may lead to a vehicle fire with the ignition on or off. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Customers are advised to not park these vehicles inside of buildings or structures, or near other vehicles until the vehicle has the repair completed.

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FCA will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will inspect and tighten the IDCM cables. The estimated repair time is one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

### TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR ALFA ROMEO DEALER TODAY

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <a href="www.fcarecallreimbursement.com">www.fcarecallreimbursement.com</a> to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

<sup>[1]</sup> If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

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