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IMPORTANT SAFETY RECALL

Date:

Customer Name

Customer Address

City, State, Zip Code

Re: SAF-HOLLAND Safety Recall 23E-045; Wilson Trailer Company Recall 23V-618

This notice applies to your VIN:

Dear Valued Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Wilson Trailer, based on information from SAF-Holland, has decided that a defect, which relates to motor vehicle safety, exists in one 2024 DWH-750 Pacesetter Grain trailer equipped with Tire Pilot Plus (TPP) Tire Inflation System with an electronic regulator assembly.

Trailers equipped with Tire Pilot Plus-Electronic Regulator Control Unit Assembly may experience unintended loss of pressure of all tires while traveling at speeds higher than 45 mph. This loss of pressure event only occurs on the TPP system with the electronic assembly that was launched by SAF-Holland in late 2022.

What SAF-Holland will do for you:

1. SAF-Holland is currently developing a permanent remedy for this issue.
2. In the meantime, as an interim step we require that new trailers equipped with the TPP system immediately disable the system, using the attached service bulletin. Tire pressure will need to be monitored manually until the permanent correction is made.
3. SAF-Holland will provide customers with instructions and materials needed to disable the effected TPP system. This instruction is included herein and noted in the SAF-Holland publication XL-AA20125SB-en-US_REV dated 6/16/2023.
4. Individual kits (PN#48100817) to disable the TPP system can be ordered free of charge through SAF-Holland by contacting SAF-Holland Customer Service @ 800-876-3929
5. Customers will receive a second notification letter regarding the permanent corrective action when the root cause has been determined. SAF-Holland will pay appropriate costs.

We regret any inconvenience that this situation may cause you. Wilson Trailer and SAF-Holland want to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

Dan Grote

A handwritten signature in blue ink, appearing to read 'Dan Grote', with a long horizontal flourish extending to the right.

Technical Claims Manager

Wilson Trailer Company

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Service Bulletin - June 2023

SAF Tire Pilot Plus™ (TPP) Inflation System

Tire Pilot Plus Safety Concern

Tire Pilot Plus (TPP) system produced on trailers after November 2022 with the electronic regulator assembly have been determined under specific conditions to slowly deflate the trailer tires.

The following instructions provide the necessary information for identifying and disabling the Tire Pilot Plus system. It is required to disable the Tire Pilot Plus system until troubleshooting and root cause determination work is complete. Service repair kit SRK-951 (Part Number - 48100817) is available for this procedure and the parts within the kit are commercially available as shown below. The kit includes nine 1/4 NPT pipe plugs and eight valve stem caps.

Tire Pilot Plus Inspection and Disable Process

INSPECTION:

1. Check the trailer build date on the VIN tag. If it was manufactured November 2022 or later, the trailer could be in the target group, but needs to be confirmed to have the electronic regulator assembly installed.
2. **Figure 1** illustrates the new electronic regulator that will need to be disabled. Location is on the front cross-member for a sliding suspension.
3. Before performing any maintenance on the trailer, set the parking brake and block the tires.

⚠WARNING Failure to set the parking brake and chock the tires prior to beginning maintenance could allow the vehicle movement which, if not avoided, could result in death or serious injury.

Figure 1



TPP Inspection and Disable Process

DISABLE:

1. If determined to have an electronic regulator assembly, isolate the trailer air tank from its air supply. Drain the air from the trailer air tank.
2. Loosen and remove the tire hoses by hand starting at the hubcap fitting (**Figure 2**). Tire hoses should be disposed.
3. Remove the tire hose fitting from the hubcap using a 15mm or 9/16" deep well socket. (**Figure 3**).
4. Install a valve stem cap on the tire valve stem (**Figure 4**).
5. Install the 1/4 NPT pipe plug in the hubcaps. Install hand tight plus 2 turns or 25-30 lb-in (**Figure 5**).
6. Disconnect the air line from the PPV as illustrated (**Figure 6**).

Figure 2

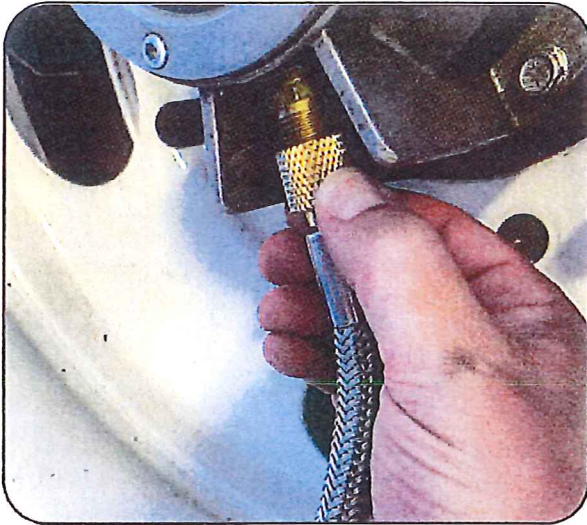


Figure 3



Figure 4

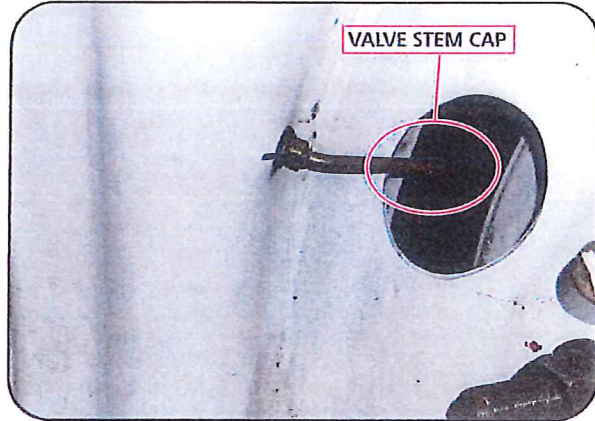


Figure 5

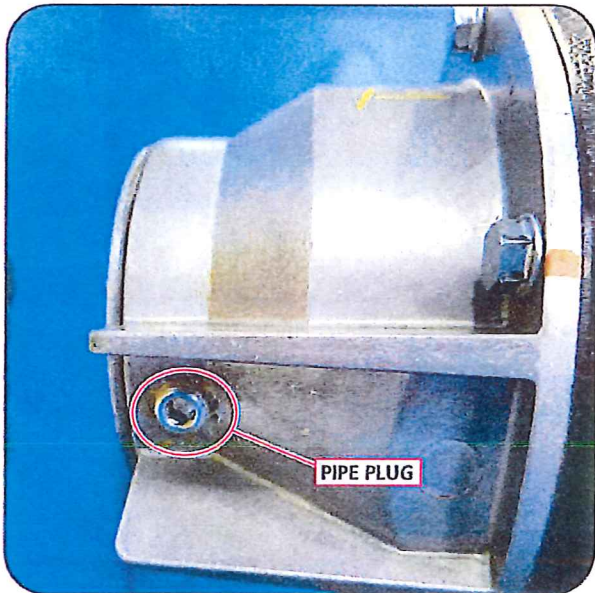
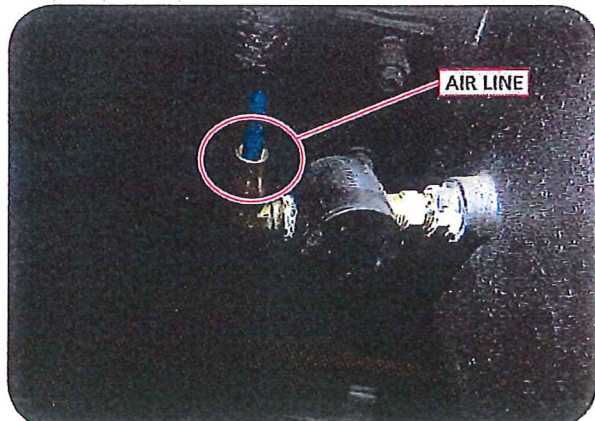


Figure 6



7. Remove the 90 degree push to connect fitting and install a 1/4" pipe plug hand tight plus 2 turns or 25-30 lb-in as illustrated (**Figure 7**).
8. Reinstall the 90 degree push to connect fitting to the air line and coil up and secure the air line back to the slider subframe or another secured air line with zip ties.
9. Re-tighten the trailer air tank drain.
10. Verify steps 2 through 9 are completed per instructions.

NOTE: DO NOT disconnect the electrical connection to the electronic regulator. Open electrical connectors will corrode, collect contamination and cause performance issues when the system is re-activated.

For this procedure SAF-HOLLAND will reimburse 1/2 hour of labor per trailer. Once the procedure is done, you will need to supply:

- trailer make
- trailer VIN
- trailer in-service date
- both axle serial numbers
- suspension serial number
- date of repair
- authorization number

to SAF-HOLLAND warranty at service@safholland.com for labor reimbursement.

If other warrantable issues are found during the disabling of the TPP electronic regulator, a separate claim must be filed for those items.

We apologize for any inconvenience this may have caused. SAF-HOLLAND is committed to serving our customers with quality products. Once a permanent corrective action is developed, further instructions will be available.

Figure 7

