



PETERBILT MOTORS COMPANY
A **PERKINS** COMPANY
1700 WOODBROOK STREET
DENTON, TEXAS 76205-7864
940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



T1_P1
0001

23PBG

IMPORTANT SAFETY RECALL

Safety Recall Notice: 23PBG

IMPORTANT SAFETY RECALL

Subject: Safety Recall: 23PBG: Dana Driveline Weld
NHTSA: 23V 616
EXPIRATION DATE: NONE
This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 Peterbilt model 220 chassis built from 08/29/22 through 10/07/22 and equipped with Dana SPL100 drivelines with certain serial numbers. The driveline tube seam weld may separate or tear under certain stress loads, resulting in driveline separation and sudden loss of drive power. A sudden loss of drive power may increase the risk of a crash.

What is the problem?	Certain model year 2023, Peterbilt model 220 chassis equipped with Dana SPL100 drivelines may experience driveline failure resulting in a sudden loss of power and an increased risk of a crash.
What will your dealer do?	Your Peterbilt dealer will replace the defective driveline(s) installed on your chassis.
What should you do?	Contact your dealer immediately to schedule an appointment.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 6 hours of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 23PBG and are owned by [REDACTED]

[REDACTED]