



Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL



Subject: Safety Recall 23KKG – K270/K370 Dana Driveline Weld



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RECALL NOTICE

November 27, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 23KWG – K270/K370 Dana Driveline Weld
NHTSA Recall number 23V616
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 Kenworth K270/K370 vehicles manufactured from 08/29/22 through 10/05/22 equipped with Dana SPL100 drivelines.

On certain Kenworth K270/K370 chassis equipped with Dana SPL100 drivelines, the driveline tube seam weld may separate or tear under certain stress loads, resulting in driveline separation and sudden loss of drive power, which in turn may increase the risk of a crash.

Kenworth has initiated a recall to remedy the defect. Parts and repair procedures are now available. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit www.Kenworth.com. This repair may take up to **4.0 Hours** of labor depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

<i>The problem is...</i>	The driveline tube seam weld may separate or tear under certain stress loads, resulting in driveline separation and sudden loss of drive power.
<i>What your dealer will do...</i>	Dealers will replace the affected driveline with corrected parts.
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line.
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department.
or

Phone: 425-828-5888. In your message, provide a call back number, the last 8 digits of the VIN, and the TIB number.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company