



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



September 11, 2023

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#10253-1R NHTSA #23V608

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect exists in certain 2021, 2022 & 2023 Unity U24IB & Unity U24TB motorhomes manufactured between June 17, 2020 and February 13, 2023

This notification supercedes original Recall CA#10253-1. All motorhomes previously completed under Recall CA#10253-1 require this installation.

Description of Defect:

The battery disconnect switch, located at the entry door, the terminal posts in the fridge cabinet at the entry door, may contact the grounded metal fridge frame resulting in a short circuit. If the battery disconnect switch terminal posts contacted the metal fridge frame it would cause a short in the circuit and blow a fuse and possibly causing an increased risk of fire and injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please have the full protective cover installed included in this mailing. When the cover has been installed, complete the enclosed return form and email to recalls@tripleerv.com. If you choose to have your selling dealer or a RV service center perform the recall it will be performed at no charge to you. The time needed to perform the recall is approximately 30 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10253-1R".

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at recalls@tripleerv.com

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

- 1 – SOP (Standard Operating Procedure)
- 1 – Protective plastic cover
- 1 – Screw