

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, 7 x 16 Single Axle Tilt trailer, VIN «VIN»

September 6, 2023

RE: Safety Recall 23V603 - Potential Injury Via Tilt Latch Interference

Dear 2023 Interstate Tilt Trailer, Model ITLT716SA2 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the Concern?

Interstate Group, LLC dba TrailersPlus has decided that a defect which relates to motor vehicle safety exists in our certain 2022-2023 Model ITLT716SA2 7 x 16 Single Axle Tilt 7k trailers.

The 2” steel flat strap tie off point that can interfere with the safe operation of the trailer deck tilt latch. The deck can spring up when the operator opens the gate latch causing a potential pinch point that can cause injury to the operator. An example of the subject issue is shown below:



To reduce the chance the condition will occur before the issue is remedied, the operator should:

- Ensure weight is evenly distributed on the moveable portion of the trailer prior to releasing the latching mechanism; and
- Keep hands, fingers, and other objects well away from the flat strap tie off point when releasing the latching mechanism.

What Will TrailersPlus do?

We will remove the tie down flat straps from the front stake pockets of the tilt deck to ensure that it does not interfere with the operation of the deck latch and add a handle stop. The completed repair will look as follows:



What should you do?

To remedy this issue, please make an appointment at your local TrailersPlus location for a repair at no cost to you.

How long will it take?

We estimate that this repair will take approximately 30 minutes to complete.

What should you do if you have further questions?

If you have any questions or concerns, or if you no longer own this vehicle, please contact your local TrailersPlus location or the TrailersPlus Customer Service Center 1-877-850-7587.

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave., SE, Washington DC 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://safecar.gov> to submit a complaint electronically.

Thank you again for selecting TrailersPlus. Our customers are very important to us. We recognize this service visit may be an inconvenience to you, and we will strive to minimize any inconvenience caused by this issue.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Snow". The signature is written in a cursive, flowing style.

Michael Snow
CEO