



Navistar, Inc.  
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A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 23520  
NHTSA RECALL NO. 23V-587**

**OCTOBER 2023**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2023 HV® series trucks built 08/19/2022 thru 09/27/2022 and certain 2023 MV® series trucks built 07/26/2022 through 12/13/2022 with Feature Code 06DGA or 06DGJ (Dana Service Free SPL100 drive line system).

**REASON FOR THIS RECALL**

The specified driveshafts do not meet specification and can separate in certain high loading conditions. A driveshaft that separates can result in an unexpected loss of motive power.

**RISK TO MOTOR VEHICLE SAFETY**

A driveshaft that separates and results in loss of motive power could increase the risk of a vehicle crash.

**DEFECT REMEDY**

The remedy will involve replacing the suspect driveshafts. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour 30 minutes to 4 Hours to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any International® dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred

08/17/2022 thru 10/27/2023. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**