

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY 2020 Nissan Sentra vehicle is subject to an open Safety Recall.
- The tie rod(s) installed on your vehicle may have insufficient strength in specific real-life situations, like hitting a pothole or a curb. This could lead to a bent or broken tie rod which could impair your ability to steer the vehicle, increasing the risk of a crash.
- **Parts are now available to repair your vehicle. Please bring your vehicle to a Nissan dealer for your FREE repair.**

OWNER NOTIFICATION
NOTIFICACIÓN PROVISIONAL

NHTSA Recall 23V-581

This notice applies to your vehicle, [VIN].

Dear Nissan Sentra Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2020 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall
Motivo del Retiro

Certain MY 2020–2022 Sentra vehicles may be equipped with a tie rod that may have insufficient strength in specific real-life situations, like hitting a pothole or a curb. If a tie rod bends, this condition may impair your ability to steer the vehicle. You may notice the steering wheel may be off-center and/or experience vibration. If the tie rod breaks, it can lead to a loss of steering control and increase the risk of a crash.

What Nissan Will Do
Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will replace both the left-hand and right-hand tie rods. This service, which is conducted at no charge to you for parts and labor, could take up to two and one half (2.5) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

If you notice your steering wheel is off-center and/or you experience vibration, please contact your local Nissan dealer for instructions on how to transport your vehicle to the dealership. Otherwise, please contact your local Nissan dealer to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Si nota que su volante está descentrado y/o experimenta vibraciones, comuníquese con su concesionario Nissan local para obtener instrucciones sobre cómo transportar su vehículo al concesionario. Comuníquese con su concesionario Nissan local para concertar una cita para reparar su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R23B3>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=R23B3>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your tie rod replaced because your steering wheel was off-center or you experienced vibration, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.