

**IMPORTANT SAFETY RECALL**  
**NHTSA Recall 23V-564**

This notice applies to your vehicle, [REDACTED]

JANUARY 2024

Dear Customer,

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Previously, we sent you a letter about this safety recall on your 2024 model year ISUZU NPRGASHD. This letter is to inform you that parts are now available.

**WHAT IS THE CONDITION?**

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2024MY N-Series vehicles equipped with 6.6L (L8T) gasoline engines. In the affected vehicles, an incorrectly sized wire seal was selected for the 2 externally mounted engine ignition coil pack fuse holders. This results in the potential for water intrusion into the fuse holders and eventual corrosion or failure of the fuses.

If the ignition coil pack fuses corrode or fail, one or more of the following events may occur, in each case **increasing the risk of a crash**: (1) the Check Engine Malfunction Indicator Light (MIL) may illuminate and the engine may misfire and result in reduced power output and slower than normal acceleration; (2) the vehicle may derate and limit maximum vehicle speed to 5 MPH; and (3) if you shut off the engine, it may stall when you try to start it and not restart.

**WHAT WE WILL DO**

Your Isuzu dealer will replace both engine ignition coil pack fuse holder assemblies with new versions. This service will be provided at **no charge**.

**WHAT YOU SHOULD DO**

We recommend that you contact your Isuzu dealer to schedule an appointment, even if your vehicle may have been previously diagnosed by your dealer prior to parts becoming available for this safety recall. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB23-N-002A. We estimate that the remedy may take up to 36 minutes to perform.

To locate the nearest Isuzu dealer you can visit our website at [www.isuzucv.com](http://www.isuzucv.com) or contact our Customer Relations Department at the number listed below.

**Isuzu Commercial Truck of America**  
**Customer Relations**  
**1-866-441-9638**

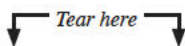
If you have any questions or concerns, please call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied, you may write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

**IMPORTANT:** If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice by first class mail to the lessee within ten days of receipt of this notice. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Form fields for Name, Address, City, State, Zip, and Phone.

**NEW ADDRESS INFORMATION**

Form fields for Signature, Never owned, Stolen, Totaled/scrapped, Moved, and Sold vehicle.

Ignition Coil Pack Fuse Safety Recall 23V-564

Change of Ownership / Address





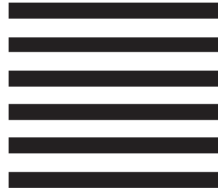
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ISUZU COMMERCIAL TRUCK, INC.  
CUSTOMER RELATIONS  
PO BOX 66011  
ANAHEIM CA 92816-9900



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**IMPORTANT SAFETY RECALL INFORMATION**

U.S. Department of Transportation

Issued in Accordance  
With Federal Law

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**NHTSA**  
www.nhtsa.gov

## SAFETY RECALL NOTICE

