

IMPORTANT SAFETY RECALL NHTSA Campaign # 23V-543

## This notice applies to your Hyundai Translead Trailers on BOM#30017442 (2 units). VIN list attached.

August 11<sup>th</sup>, 2023

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect which relates to motor vehicle safety exists in certain 2022 dry van trailers.

## Important!

- Your trailer(s) fall within the recall population
- You should avoid use and schedule an appointment with
- Dexter Axle Company to have your unit inspected.

Why is a recall being conducted?	Under low speed, high lateral loading events, the bolt-on steer arm of the Dexter Smart Steer 2.0 self-steering axle may fracture. The fractured steer arm and attached tie rod will fall to the ground causing a risk for separation leading to an accident.
What are we doing about the problem?	<ul> <li>Dexter Axle Company has implemented a new design with higher strength material as well as an additional weld connecting the arm to the knuckle. A remedy program has already been implemented. The service work will include: <ol> <li>Remove the existing steer arms and mounting hardware</li> <li>Clean mounting surface and surrounding surfaces to prepare for mounting of the new bolt-on steer arm and additional welds</li> <li>Grind a 3/16" chamfer along the mounting face edge (see page three for location &amp; detail)</li> </ol> </li> <li>Mount new design steer arms (Part # 703293-LH/RH) with supplied hardware and torque to 400 ft-lbs.</li> <li>Add welds as shown on page three of the service bulletin</li> </ul>
What should you do?	Please contact a Dexter Axle Company at 547-295-7888 at your earliest convenience to arrange an inspection, repair, or training, if required.

Hyundai Translead 8880 Rio San Diego Drive, Suite 600 San Diego CA 92108 800-251-0871 www.translead.com

What if I no longer own this trailer?	Notify Hyundai Translead either by phone 866-482-2739, or e-mail <u>htcc@hyundaitranslead.com</u> to inform us you no longer own this vehicle. Please be sure to include your 17 digit VIN number in all correspondence.
Who should you contact if you have further questions or concerns?	Please contact a Dexter Axle Co. representative at 547-295-7888 and if not available contact Hyundai Translead at 866-482-2739 or e-mail: <u>htcc@hyundaitranslead.com</u> .

If after having attempted to take advantage of this recall you believe you have not been able to have your units remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead

Hyundai Translead 8880 Rio San Diego Drive, Suite 600 San Diego CA 92108 800-251-0871 www.translead.com Istate Coxe Transp 53' Mat. # 30017442 <u>VIN List:</u>

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