



**Provan RV Industries, LLC**  
4837 Edmund Hwy, West Columbia, SC 29170

## IMPORTANT SAFETY RECALL

Recall Numbers: NHTSA 23V-539

Date: August 14, 2023

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Provan RV Industries, LLC has decided that a safety defect, which relates to motor vehicle safety exists in Tiger Bengal TX models equipped with gasoline generator model Onan QG 2800i produced between 3/3/2020 and 1/31/2023. The following Bengal OPIM numbers may be affected: OPIM #'s 1323, 1325, 1334, 1331, 1336, 1337, 1341, 1342.

### **Issue:**

The fuel hose between the inline fuel filter and the injection pump module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gas leak increases the risk of a fire.

### **What you do:**

Upon receipt of a recall packet and letter, verify the serial number on your generator. If it matches one of the following Cummins serial numbers, schedule an appointment with an RV service center that is certified to service Cummins / Onan RV generators that can inspect and replace the fuel hose issue described above. Per Cummins, the remedy fuel hose has a unique Cummins part number A073T925.

Cummins Serial numbers affected by this recall:

G220113938  
G220113931  
J210992808  
J210992818  
G210962605  
K200835315

### **What we do:**

Provan RV Industries will send you this letter with a recall packet that includes instructions on locating the generator serial number. If your generator matches one of the serial numbers above, you must have a Cummins/Onan RV generator service center inspect the generator. There is no charge to the customer for the inspection and repair. If you need assistance locating a service center, please contact us. The inspection and repair will take approximately 2 hours.

If you no longer own the vehicle covered by this recall or have any questions, please contact Provan RV Industries at 803-955-3001 or email [jay@tigervehicles.com](mailto:jay@tigervehicles.com).

If Cummins, inc and/or Provan RV Industries fails or are unable to provide a remedy within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Administration, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

If you have already paid for this repair you may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipt along Reimbursement Request Form online at [www.Tigervehicles.com](http://www.Tigervehicles.com) or by mail at 4837 Edmund Highway, West Columbia, SC 29170.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Provan RV Industries, LLC.

## IMPORTANT SAFETY RECALL

Recall Number: NHTSA 23E-030

### Recall Packet: Locating the Generator Serial Number

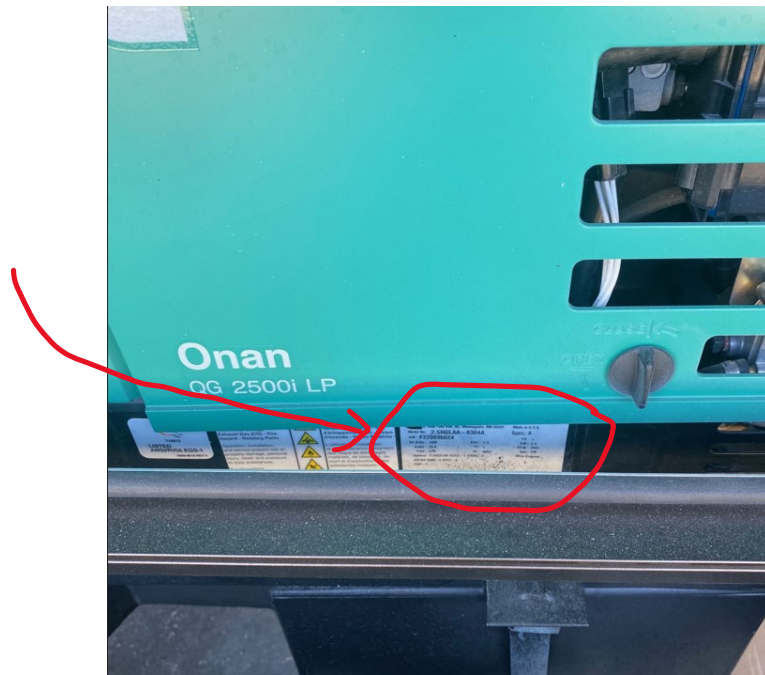
Cummins Serial numbers affected by this recall:

G220113938  
G220113931  
J210992808  
J210992818  
G210962605  
K200835315

Looking at the rear of the coach, swing the galley box/storage box out of the way and open the generator access door as shown below:



Next, look for the data tag towards the bottom of the generator:



Compare the serial number to the serial numbers listed above. If it matches, please take the coach to an authorized Cummins Onan service center:

