

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, 1FTRU8UG6MKA65365.

08/18/2023

Roanoke County Board of Supervisors ATTN: Ashley King 5235 Hollins Road Roanoke VA 24019

RE: Defect Recall Notification 23V-533

Dear Ashley King,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Farber Specialty Vehicles has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Ford Transit equipped with Onan QG 2800i serial number B210876132 generator.

# **IMPORTANT!**

## WHAT IS BEING RECALLED:

Your 2021 Ford Transit equipped with Onan QG 2800i serial number B210876132 generator is being recalled.

#### WHY IS IT BEING RECALLED:

Your vehicle is equipped with an Onan QG 2800i generator that could have a possible gas leak due to an inadequate hose clamp between the inline fuel filter and the Injection Pump Module (IPM). A gasoline leak in the presence of an ignition source may increase the risk of fire.

### WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Potentially affected vehicles need to be inspected and repaired as necessary. Repairs will be performed by Cummins Inc authorized service facilities.



## WHAT Cummins Inc WILL DO:

The remedy is to inspect and, if the unit has the defect, to replace the subject fuel hose and associated clamps, free of charge. The repair should take 1 hour/2 hours to complete. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. A recall-specific reimbursement plan will be provided on the Recall Portal for those units not covered by the manufacturer's limited warranty.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Cummins Inc 877-377-5000 or Farber Specialty Vehicles.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Curtis Hofmeister Service Manager Farber Specialty Vehicles <u>chofmeister@farberspecialty.com</u>

