

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: , ESN:

NHTSA Recall # 23V-532

Cummins NHTSA Recall # 22E-055

Cummins Recall # C2717

Tiffin Recall # TIF-132

October 3, 2023

Cummins Engine Fuel Filter Hoses on PowerGlide Chassis

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2023 Phaeton Motorhomes that were built on PowerGlide Chassis between April 28, 2023, and July 17, 2023.**

Tiffin Motorhomes was notified by Cummins, Inc of a defect that exists in certain Cummins L9 engines equipped with a remote Stage 2 fuel filter (Option Number FF90942), which includes two pressurized fuel hoses that were manufactured between November 22, 2022, and February 28, 2023. These specific engines are installed on chassis used by Tiffin Motorhomes to build certain Phaeton motorhomes.

Cummins states the remote fuel filter hoses installed on some of the subject engines may have been damaged during engine production, possibly resulting in a fuel hose becoming disconnected or leaking fuel. A fuel hose that becomes disconnected will result in an engine stall, increasing the risk of a crash. A fuel leak in the presence of an ignition source may increase the risk of a fire.

Cummins will replace the two subject fuel hoses with hoses having improved connector crimps. Cummins has released field Safety Campaign #C2717 to correct this condition. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most repairs will require approximately 2 hours to complete.

Owners may be alerted to an issue with the fuel filter hoses if they see smoke or other visible signs of a fuel leak or smell diesel fuel.

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete

this repair. The distributor or dealer will need the Engine Serial Number (ESN) for your motorhome, which is listed at the top of this letter.

We urge you to have this repair performed as soon as possible. In the meantime, however, Cummins advises you to periodically check the remote fuel filter hoses for signs of leaking and immediately seek repairs if leaks are identified.

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit their website at care.cummins.com.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or email jeannie.madden@tiffinmotorhomes.com.

If after contacting Cummins, you have further questions, please contact the Tiffin Recall Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. **For US Customers:** You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Recall Department