



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, (VIN)
NHTSA Recall No. 23V530
Cummins Campaign #PG5215

August 11, 2023

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Chinook Motor Coach has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2024 Chinook Bayside vehicles.

WHY DOES MY VEHICLE NEED REPAIRS?

Cummins, Inc. conducted a recall for certain Onan QG 2800i and QG2800i EVAP generators. Chinook RV records indicate that your Chinook Bayside contains one of these recalled generators.

The fuel hose between the inline fuel filter and the Injection Pump Module may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak may increase the risk of fire in the presence of an ignition source.

WHAT WILL YOUR DEALER DO?

Your authorized Cummins dealer will inspect the fuel hose and, if necessary, replace the fuel hose, free of charge. The repair should take approximately 1.7 hours to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

WHAT SHOULD YOU DO?

Please contact your local authorized Cummins dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit www.chinookrv.com.





WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local authorized dealer or Cummins Care at 1-800-CUMMINS (1-800-286-6467). You may also contact Chinook customer service at 1-574-584-3756.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) for more information.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please forward this notice to the new owner or provide the new owner's contact information to Chinook RV at info@chinookrv.com so that we can notify them of this recall.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Jeff Butler

General Manager