




**Thermal Remediation
3700 W. Preserve Blvd.
Burnsville, MN 55337**



August 24, 2023

IMPORTANT SAFETY RECALL

This notice applies to your trailer, 
NHTSA Recall No. 23V529

Re: EBB-60 (2020-2022) Tongue Assembly Replacement: Thermal Remediation Advisory Bulletin 2023

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Thermal Remediation has decided that a safety defect, which relates to motor vehicle safety, exists in certain 2020-2022 EBB-60 trailers.

ATTENTION: Thermal Remediation cares about your safety and safe trailering! It has been discovered that the tongue assembly may deform under normal usage, creating trailer instability and increasing the risk of a crash. Thermal Remediation is partnering with you in a **mandatory** trailer modification campaign.

We have designed a new, stronger tongue assembly (part # 65327.400) which we will manufacture in-house. We have also developed detailed instructions for replacing the tongue assembly, which will need to be completed by an AWS-certified welder. Contact Thermal Remediation to get a new tongue assembly and the associated instructional materials.

You will be reimbursed up to \$1,200 for this action, upon our receipt of the certified welding shop invoice. Should the quotation exceed \$1,200, please obtain authorization from Thermal Remediation for the reimbursement BEFORE having the work completed. Following completion of the retrofit tongue installation, the trailer will also need to be reinspected for DOT compliance. Submit the DOT reinspection invoice to Thermal Remediation for reimbursement as well.

Thermal Remediation wants your EBB trailer to continue servicing you for many years so please contact us to ensure that your trailer is fitted with a strengthened tongue assembly. If you are no longer in possession of this trailer unit, or if the unit has been salvaged, please communicate that information to us as well. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. If you have questions concerning this Advisory Bulletin, do not hesitate to contact us.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Craig Carney
Senior Engineer
(952) 707-5235