



**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**Quality Vans & Specialty Vehicles Campaign No. 23V-499**  
This notice applies to your vehicle, please see VIN list.

August 7, 2023  
Reference: Cummings Campaign #PG5215

Dear Quality Vans & Specialty Vehicle Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Quality Vans has decided, based on information provided by Cummins, that a defect which relates to motor vehicle safety exists in certain 2020-2023 Ford Transit vans equipped with Onan QG 2800i and QG2800i EVAP generators that were manufactured between March 3, 2020 and January 31, 2023. Our records indicate that the generator installed on your vehicle may be one of the units affected.

**PROBLEM DESCRIPTION**

The fuel hose between the inline fuel filter and the Injection Pump Module (IPM) may not be properly secured, which can cause a gas leak.

**CONSEQUENCE**

A gasoline leak in the presence of an ignition source may increase the risk of fire.

**WHAT SHOULD YOU DO?**

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your generator. Cummins will replace the fuel hose and clamps as necessary, free of charge. The distributor or dealer will work with you to schedule the best date to complete this repair. The repair is expected to take 2 hours to complete.

Owners may contact Quality Vans & Specialty Vehicles customer service at 1-480-464-7007.

**In the meantime, if you see or smell gasoline leaking from the generator, you should immediately stop the generator and discontinue its use until necessary repairs are completed.**



If you have not registered your Cummins product, please do so at <https://now.cummins.com/product-registration-1>  
If you are no longer the owner of the vehicle or generator, please forward this notice to the new owner or provide the new owner's contact information to Cummins at [cummins.campaign.administration@cummins.com](mailto:cummins.campaign.administration@cummins.com) so that we can notify them of this recall. Please be sure to include the generator set serial number and, if applicable, the make, model, model year and Vehicle Identification Number (VIN) of the vehicle in the email.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

***Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days.***

**WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit Cummins website at <https://www.cummins.com/customer-assistance>

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Quality Vans & Specialty Vehicles wants to ensure the safety of all of our clients and Cummins is taking this action in the interest of your safety and satisfaction with their products. We apologize for any inconvenience and thank you for your attention to this matter.

