



9805 Gray Boulevard · Austin TX 78758 · ph. 512.835.4409 · fax 512.835.1293

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Sportsmobile Texas Inc. and Sportsmobile North have decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2023 Dodge Sportsmobile Pro Master and 2020-2023 Ford Sportsmobile Transits that are equipped with Cummins Onan QG 2800i and Onan QG 2800i EVAP generator sets. The fuel hose between the fuel filter and Injection Pump Module (IPM) may not be securely fastened which could cause gasoline to leak.

If the gas leak occurs in the presence of an ignition source, it could lead to a fire, which poses a risk to the safety of passengers and property.

Onan service centers will inspect and replace the fuel hose and clamps, as needed, free of charge. The remedy is expected to take 1.7 hours to complete. Cummins sent out recall letters to all customers involved in the recall on 5/26/2023. Sportsmobile is sending this letter as a follow up notification along with the original Cummins letter attached below. Owners can contact Sportsmobile at 512-835-4409 or texas@sportsmobile.com for more information about the recall.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey AVE SE Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="https://www.safercar.gov">https://www.safercar.gov</a>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

Sincerely,

Sportsmobile Administrative Team

# NHTSA Recall No. 23E-030 Cummins Campaign #PG5215

#### Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Onan QG 2800i and QG2800i EVAP generators that were manufactured between March 3, 2020 and January 31, 2023. These generators were sold to vehicle manufacturers for installation on new motor vehicles and to distributors and dealers for aftermarket or replacement sales.

Customer records indicate that you may own the generator(s) listed in the enclosed table, either because it was installed by your vehicle manufacturer or because you purchased it from a distributor or dealer.

#### WHY IS A RECALL BEING CONDUCTED?

The fuel hose between the inline fuel filter and the Injection Pump Module may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire

#### WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #PG5215 "HGLAA Fuel Hose Leak" to correct this condition by inspecting and, if necessary, replacing the subject fuel hose and associated clamps. Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.7 hours to complete.

## WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your generator. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, if you see or smell gasoline leaking from the generator, you should immediately stop the generator and discontinue its use until necessary repairs are completed.

If you have not registered your Cummins product, please do so at <a href="https://now.cummins.com/product-registration-1">https://now.cummins.com/product-registration-1</a>
If you are no longer the owner of the vehicle or generator, please forward this notice to the new owner or provide the new owner's contact information to Cummins at <a href="mailto:cummins.campaign.administration@cummins.com">cummins.com</a> so that we can notify them of this recall. Please be sure to include the generator set serial number and, if applicable, the make, model, model year and Vehicle Identification Number (VIN) of the vehicle in the email.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied. WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

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Cummins is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator Cummins Inc.

# Cummins Safety Campaign #PG5215 NHTSA Recall No. 23E-030

April 13, 2023 Paul Meyer President 9805 Gray Blvd Austin TX 78758

#### **Dear Cummins Customer:**

We are writing to inform you that Cummins Inc. has determined that a safety-related defect exists in certain Onan QG 2800i and Onan QG 2800i EVAP generators that were manufactured between March 3, 2020 and February 10, 2023. Cummins has initiated a recall of the subject generators. Our records indicate that some of these generators were shipped to you. (See attached List of Generator Set Serial Numbers)

A copy of Cummins' initial Part 573 Defect Notification report is enclosed. This notification was submitted to the National Highway Traffic Safety Administration (NHTSA) on April 4, 2023. As described in the Defect Notification, the fuel hose between the inline fuel filter and the Injection Pump Module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire.

For generators that have left your control, we encourage you to make a safety defect determination in accordance with 49 USC 30118 and, as appropriate, to submit a Defect Notification to NHTSA in accordance with 49 CFR Part 573. Cummins will conduct the recall, including notifying owners pursuant to 49 CFR Part 577, performing the remedy, and submitting quarterly status reports to NHTSA. Cummins is requesting that you provide the associated vehicle model identification, VINs and owner contact information to facilitate owner notification. Please work with your Cummins account team leader to ensure that the requested information is provided to Cummins as soon as possible.

As an original equipment manufacturer, Cummins has no obligation to file a defect notification to Transport Canada for this recall. If you report the defect to Transport Canada, we ask that you please provide the Transport Canada recall number for your vehicle recall to Cummins, as Cummins cannot mail owner letters compliant with Transport Canada regulations without this recall number. Cummins will provide information to you after mailings are completed so that you can submit the required quarterly reports to Transport Canada.

For generators that are still in your inventory, please work with your account team leader to arrange for inspection and repairs.

Please note that Federal law prohibits delivery of these generators, or vehicles equipped with these generators, under a sale or lease until this condition has been remedied. Please confirm receipt of this communication. Additionally, please advise whether you want Cummins to send owner notifications or whether you prefer that your company do so. Cummins apologizes for this inconvenience, but we are initiating this action in the interest of our customers' safety and satisfaction with our products. Thank you for your assistance.

Sincerely,

Alan Greenwell