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## IMPORTANT SAFETY RECALL

Date: 7/25/2023

Customer Name

Customer Address

City, State, Zip Code

Attn: Safety Compliance Officer

Re: SAF-HOLLAND Safety Recall 23E-045; Vanguard Recall 23V-497

This notice applies to your vehicle, VIN: Per attached Spreadsheet Listing (per customer)

Dear Valued Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vanguard has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 and 2023 model Dry Van & Refrigerated Van trailers equipped with SAF Holland's Tire Pilot Plus (TPP) Tire Inflation system.

Trailers equipped with Tire Pilot Plus - Electronic Regulator Control Unit Assembly tire pressure regulation system (TPRS) may experience unintended loss of pressure of all 8 tires while traveling at speeds higher than 45 mph. This loss of pressure event occurs only on the Tire Pilot Plus - Electronic Regulator Control Unit Assembly that was launched by SAF-HOLLAND in late 2022.

What SAF-HOLLAND Will Do for you:

1. SAF-HOLLAND is currently developing a permanent remedy for this issue.
2. In the meantime, as an interim step we require that OEM's with new trailers equipped with the TPP system on their yard, and fleets operating trailers equipped with effected TPP systems, immediately disable the system, using the attached service bulletin. Tire pressure will need to be monitored manually until the permanent correction is made.
3. SAF-HOLLAND will provide OEM and fleet customers with instructions and material to disable the effected TPP systems, as an interim corrective action. **This instruction is included herein and noted in SAF Holland publication XL-AA20125SB-en-US\_Rev dated 6/16/2023.**
5. Individual kits (PN#48100817) to disable the TPP system can be ordered free of charge through SAF-HOLLAND by contacting SAF-HOLLAND Customer Service @ 800.876.3929.
6. OEM customers will receive a second notification letter regarding the permanent corrective action when the root cause has been determined. SAF-HOLLAND will pay appropriate costs.

We regret any inconvenience that this situation may cause you. Vanguard and SAF-HOLLAND, Inc. want to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,  
Mitchell A. Robbins

Warranty Manager  
Vanguard National Trailer & CIMC Reefer Trailer, Inc.

Enclosed : Excel Listing of Customer's Affected VIN#'s,  
Publication XL-AA20125B- TPP Disabling Instruction