

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 23V-496

Dear Nissan Versa Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2021 Model Year Nissan Versa vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

The driver may experience a sudden loss of Electric Power Steering (EPS) with a warning message and audible chime. When power steering is disabled, the system defaults to manual steering. Greater steering effort is needed to steer the vehicle, especially in sharp turns and at low speeds, increasing the risk of a crash.

Our records indicate that your Versa vehicle was recalled and inspected for this issue under NHTSA Recall 22V693; and was determined not to require a steering column replacement at that time. However, Nissan has identified additional lots of potentially affected torque sensors which require replacement.

What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will inspect the lot code on the torque sensor and, if necessary, will replace the steering column assembly. This service, which is conducted at no charge to you for parts and labor, could take up to one and a half (1.5) hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to complete the remedy for your vehicle. For your convenience, please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=PMA26>.

Para obtener más información sobre el retiro, por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=PMA26>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.