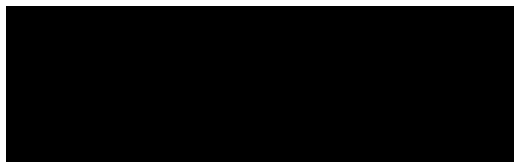


# Adaptive Mobility Systems, Inc.

## Defect Notice

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### IMPORTANT SAFETY RECALL

#### Overview

**NHTSA Recall Code:** 23V491  
**Manufacturer Recall Code:** PG5215  
**Issued On:** 7/24/2023  
**Issued By:** Adaptive Mobility Systems, Inc.  
**Issuer Address:** 2072 North Bibb Dr, Tucker, GA 30084  
**Issuer Phone Number:** 844-240-8962

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Adaptive Mobility Systems, Inc. has decided that a defect which relates to motor vehicle safety may affect your vehicle. This defect exists in certain 2020-2023 Maxvan Pathway and 2021 Maxvan Route vehicles, equipped with Cummins Onan QG 2800i and Onan QG 28001 EVAP generator sets. This notice applies to your vehicle:

**VIN:** [REDACTED]  
**Vehicle:** 2018 - RAM ProMaster 3500 159 WB EXT C/V HR, Silver  
**Conversion:** 15-X290-RV (Pathway)

#### Why Does My Vehicle Need Repairs?

##### Recalled Item(s):

Cummins Power Generation Onan QG 2800i 2.8HGLAA-8302A  
Cummins Power Generation Onan QG 2800i EVAP 2.8HGLAA-8303A

##### Description of the Defect:

The fuel hose between the inline fuel filter and the Injection Pump Module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak.

##### Description of the Cause:

The cause of the issue is an inadequate specification of the fuel hose.

##### Description of the Safety Risk:

A gasoline leak in the presence of an ignition source may increase the risk of fire.

##### Warnings About What Can Precede or Occur:

Bystanders may see or smell gasoline.

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### What Will Your Dealer Do?

**Company Paying for Repairs:**

Cummins, Inc. Box 3005, Columbus, IN 47202-3005

**Estimated Repair Time:**

2 hours

**Remedy:**

The remedy is to inspect and, if the unit has the defect, to replace the subject fuel hose and associated clamps.

**Additional Information:**

This repair will be free of charge (parts and labor). Your dealer will perform the repairs. Your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Please bring this letter with you to your dealership.

### What Should You Do?

**Remedy Available:**

Yes

**Action:**

As soon as possible, schedule an appointment with your dealer to administer the remedy.

*Use the information below to contact and schedule an appointment for your free repair as soon as possible.*

**Schedule an Appointment With:**

Authorized Cummins servicing center

**Find Service Location:**

<https://www.cummins.com/sales-and-service>

**Call:**

1-800-286-6467

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### Who Should You Contact With Further Questions or Concerns?

You may call the Adaptive Mobility Systems, Inc. Parts and Service Department at 844-240-8962.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE, Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### What if You Are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

### What if You Already Paid to Have This Repair Completed?

You may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the repair performed. See below for more information on how to receive reimbursement.

#### Reimbursement Information:

Contact Cummins directly at: 1-800-286-6467

### What if You No Longer Own the Vehicle?

If you no longer own this vehicle, please help us update our records. Call the Adaptive Mobility Systems, Inc. Parts and Service Department at 844-240-8962 to update your information.

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### Important Note to Customer

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By law, Adaptive Mobility Systems, Inc. is required to report completed recall repair numbers to the NHTSA. Please help us by sharing your recall status with us. You may call our toll-free number 844-240-8962 or email [parts@adaptivevans.com](mailto:parts@adaptivevans.com) to share the recall status which applies to you. Please provide the information below to help us track your recall status.

**NHTSA Recall Code:** 23V491

**Stock Number:** JE117583

**Status:**

- *Repairs completed.*
- *I do not own this vehicle.*
- *This recall does not apply to my vehicle.*
- *Other: please explain.*

We apologize for any inconvenience. We are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Adaptive Mobility Systems, Inc.  
Customer Service