

**IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 23V-489

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 Model S, Model X and Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

The pitch angle of the forward-facing cameras may not be aligned to specification, which may cause certain active safety features to be unavailable, including automatic emergency braking, forward collision warning and lane keeping assist, without alerting the driver to their unavailability. Safety features that are unavailable without any warning to driver may increase the risk of a collision.

**WHAT TESLA WILL DO**

Tesla Service will inspect the pitch angle of the forward-facing cameras on affected vehicles and, where necessary, adjust the angle to specification free of charge.

**WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](http://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only a few minutes for the inspection, and less than twenty minutes if a repair is necessary. The inspection may be completed by Tesla Mobile Service where available.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**